

# Wiltshire Pharmaceutical Needs Assessment 2018



a single version of the truth



## **Edition**

<b>Edition</b>	<b>Version no.</b>	<b>Changes/Comments</b>
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**With input from: Wiltshire PNA Steering Group and data provided by Wiltshire Council Public Health Scientists.**

## **EXECUTIVE SUMMARY**

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### **Background**

This document describes Wiltshire Health and Wellbeing Board's Pharmaceutical Needs Assessment (PNA), which has been written to meet the requirements set out in the Health and Social Care Act 2012, which transferred responsibility for the developing and updating of PNAs to health and wellbeing boards (HWBs) from Primary Care Trusts (PCTs). The legislative basis for developing and updating PNAs is set out by the *National Health Service (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013*.

The Pharmaceutical Needs Assessment is a key tool for identifying what is needed at a local level to support the commissioning intentions for pharmaceutical services and other services that could be delivered by community pharmacies and other providers. The Pharmaceutical Needs Assessment maps current provision assesses local need and identifies any gaps in provision.

### **Development of the PNA in Wiltshire**

The development of the PNA in Wiltshire has been led by a Wiltshire Pharmaceutical Services Strategy Group. Various methods were used to develop the document, including drawing on a range of other information sources, public and contractor questionnaires and consultation with a range of partners.

The information gathered from the various sources has been synthesized to provide a comprehensive picture of the population of Wiltshire, their current and future needs and how pharmaceutical services can meet these needs and support future improvements in the health and wellbeing of our population.

### **Health Needs in Wiltshire**

Wiltshire is a large, predominantly rural county with a 2016 mid-year population estimate of 488, 409 which is expected to increase to 516, 000 in 2026. Almost half of the population resides in towns and villages with fewer than 5,000 people and a quarter live in villages of fewer than 1,000 people. The population in the South West has higher life expectancy than England as a whole and people in Wiltshire live longer than the general population in the South West.

The two major causes of premature death nationally, and in Wiltshire, are circulatory disease (including coronary heart disease and stroke) and cancers. Overall, mortality from all causes in the under 75 age group has been declining in Wiltshire, the South West and England.

The Wiltshire Joint Strategic Needs Assessment has been used to provide a comprehensive account of the wider diseases and conditions which cause mortality and morbidity in Wiltshire, as described in Chapter 5. This chapter also highlights key strategic priorities for improving health and wellbeing in Wiltshire, including improving life expectancy and reducing health inequalities

As well as considering the wider health needs of the population of Wiltshire, the needs of specific groups are described within the PNA, along with the lifestyle factors which influence health.

### **Current Provision and Use of Pharmaceutical Services in Wiltshire**

Wiltshire has a total of 73 pharmacies of which 2 are registered as distance-selling pharmacies. With 71 community pharmacies and a population of approximately 488, 409. This represents 14.5 pharmacies per 100,000 population. In addition, there are 25 Dispensing General Practices, which serve the more rural parts of the County.

There is a range of local provision of Advanced and Enhanced Pharmacy Services in Wiltshire, much more detail of which is provided within the Wiltshire PNA.

Pharmacy opening hours in Wiltshire vary, with a range of daytime, evening and weekend opening provided. Seven community pharmacies provide a 100 hour service, eight are open at least one late evening per week and ten open on Sundays.

The range of pharmacy provision in Wiltshire extends to meet the needs of various specific diseases, different populations and also lifestyle choices.

### **Regulations**

Regulations 3-9 and Schedule 1 of the NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013 set out the requirements for PNAs.

They require HWBs as a minimum to make statements on the following:

1. Current provision of necessary services (both within the Health and Wellbeing (HWB) locality area and nearby areas outside the locality)
2. Gaps in provision in terms of necessary services
3. Current provision of other relevant services
4. Gaps in provision of services that would secure improvements and better access to pharmaceutical services
5. Other NHS services
6. How the assessment was carried out.

The regulations also require the PNA to include a map identifying the premises at which pharmaceutical services are provided in the HWB area.

**Current provision of necessary service and gaps in provision:** Wiltshire currently has 73 community pharmacies, 25 Dispensing General Practices, and two distance selling pharmacy. All pharmacies are required to deliver and comply with specifications for all essential services, and as evidenced in this document, the HWB believes that the current number, location and opening times/days of pharmacies is sufficient for a supplying a necessary service with no gaps.

**Current provision of other relevant services and gaps in provision:** The provision of other relevant services provided through community pharmacy in Wiltshire are evidenced in this document and have secured improvements in better access to service

provision through services such as Medicines Use Review, pharmaceutical services specifically for care homes, Needle and Syringe Exchange, and supervised consumption services. The PNA has not identified any gaps in provision of other relevant services which would secure improvements or better access to pharmaceutical services.

**Other NHS services:** The provision of other NHS services arranged by the local authority is detailed in this document and the HWB has identified the level of this service to be sufficient with no gaps.

**The process of conducting the PNA is detailed in chapter 4.** The process and consultation were carried out in accordance with the regulations.

**Map of provision:** A map which identifies the premises at which pharmaceutical services are provided in the area of the HWB is included in this document in addition to maps which detail the premises at which pharmaceutical services are provided within each community area in Wiltshire.

## **Conclusion**

Taking into account local demography and the provision of pharmaceutical services in Wiltshire, it is evident that there is adequate provision of such facilities. Services are accessible in a range of locations and in a variety of set ups.

Each Community Area has at least one Community Pharmacy within it, and the opening hours of these pharmacies generally reflect the population density. Although there is no requirement in the regulations around future service needs, there are some potential population changes anticipated during the lifetime of the PNA in regard to the relocation of military personnel and family, mergers of GP practices (actual and potential) and anticipated population changes due to housing expansion in Wiltshire and South Swindon.

There is a variation in the range of enhanced services provided across Wiltshire and within the different Community Areas. This provision is reflective of need, with specific enhanced services being delivered in areas where disease and lifestyle factors suggest they are required. There is however scope for further development in relation to the provision of enhanced services, integration of work between community pharmacy, community hospitals and acute hospitals in Wiltshire.

Although current provision is deemed reflective of population need, future provision maybe required in line with the NHS (pharmaceutical services and local pharmacy services) regulations 2013. The reader should bear these regulations in mind when deciding future pharmacy provision as a result of demographic or population size changes or changes in the health and wellbeing needs of the local populations change. The actual/potential merger of primary care services may or may not cause gaps in local pharmaceutical services but requests from pharmacies to change location or hours of business may cause gaps.

## 1. INTRODUCTION

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This document describes the Pharmaceutical Needs Assessment (PNA) for Wiltshire's Health and Wellbeing Board. It has been written to meet the requirements set out in the Health and Social Care Act 2012, which transferred responsibility for the developing and updating of PNAs to health and wellbeing boards (HWBs) from Primary Care Trusts (PCTs). The legislative basis for developing and updating PNAs is set out by the *National Health Service (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013*, and can be found at:

<http://www.dh.gov.uk/health/2013/02/pharmaceutical-services-regulations/>

The regulations required HWBs to have prepared and publish their first PNA by 1 April 2015. After this time HWBs are required to publish a revised assessment within three years of publication of their first assessment; and will be required to publish a revised assessment as soon as is reasonably practical after identifying significant changes to the availability of pharmaceutical services since the publication of its PNA. The next publication is due by 01 April 2018.

Pharmaceutical services in relation to PNAs include:

**Essential services** – which every community pharmacy providing NHS pharmaceutical services must provide and is set out in their terms of service; the dispensing of medicines, promotion of healthy lifestyles and support for self-care.

**Advanced services** – services community pharmacy contractors and dispensing appliance contractors can provide subject to accreditation as necessary; these are Medicines Use Reviews and the New Medicines Service for community pharmacists and Appliance Use Reviews and the Stoma Customisation Service for community pharmacists; dispensing appliance contractors. The NHS Urgent Medicines Supply Advanced Service (NUMSAS) is commissioned until 30 September 2018. Seasonal flu immunization for at risk groups over the age of 18 is also now an advanced service for community pharmacies nationally.

**Enhanced Services** – Responsibility for pharmacy local Enhanced services previously commissioned by PCTs has transferred to NHS England (the Area Team). NHS England does not have the power to direct Clinical Commissioning Groups (CCG) to manage these services on its behalf; however, this does not preclude CCGs or local public health teams from commissioning services locally from community pharmacies.

Currently NHS England commissions a rota arrangement as a Directed Enhanced Service to ensure provision of pharmaceutical services on special bank holidays. This is the only known enhanced service in Wiltshire.

Such services commissioned from pharmacies by NHS Wiltshire CCG or Wiltshire Councils Public Health Team are referred to as Locally Commissioned Services. These, and services provided privately are relevant to the PNA, but as not defined as 'pharmaceutical services' within it.

Community pharmacies are offering an ever-expanding range of clinical services, and are involved in roles to support the safe use of medicines, promote the health and wellbeing of individuals and communities and reduce health inequalities.

The PNA provides a coherent account of the commissioning environment for pharmaceutical services in Wiltshire. This presents a local picture covering demographics, the balance of health needs, our strategic goals which emerged from these findings and our current service needs.

A system of commissioning based on the PNA will enable Wiltshire HWB to target specific local needs and focus decisions on local priorities. Over time, this should help reduce variation in service delivery and make local services more reflective of local needs.

There are three key stages to this:

- assess needs
- map existing services
- identify what needs to change.

This document will enable Wiltshire HWB and key stakeholders to:

- Understand the pharmaceutical needs of the local population
- Gain a clear picture of community pharmacy services currently provided
- Make appropriate recommendations regarding applications for NHS pharmacy contracts
- Commission appropriate and accessible services from community pharmacy
- Clearly identify and address any local gaps in pharmaceutical services
- Consider the potential of community pharmacy in contributing to the redesign of health services

This document sets out a revision of the first PNA, which we have prepared to meet the legal and regulatory requirements set out in the *Health and Social Care Act 2012* and The Pharmaceutical Services and Local Pharmaceutical Services Regulations (NHS, 2013).

It should be noted that the information contained within this PNA was correct and accurate at the time of writing (January 2018).

## 2. POLICY CONTEXT

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The 2006 Pharmaceutical Services Act places an obligation on NHS England to put arrangements in place so that drugs, medicines and listed appliances ordered via NHS prescriptions can be supplied to persons.

The Health and Social Care Act 2012 established HWBs and transferred responsibility to develop and update PNAs from PCTs to HWBs. Responsibility for using PNAs as the basis for determining market entry to a pharmaceutical list transferred from PCTs to NHS England from 1 April 2013.

Commissioning activities within the NHS drive the delivery of better health and well-being for all. HWBs are uniquely positioned to develop and produce the PNA acting in their capacity as local leaders to join up commissioning and services across the NHS, social care, public health and voluntary sector to benefit the health and wellbeing of local people.

Under the terms of the NHS Act 2006, as amended by the Health and Social Care Act 2012, pharmaceutical services may only be commissioned by NHS England. This means that pharmaceutical services (Essential, Advanced or Enhanced) can only be commissioned by NHS England.

Responsibility for pharmacy local Enhanced services previously commissioned by PCTs has transferred to NHS England (the Area Team). NHS England does not have the power to direct Clinical Commissioning Groups (CCG) to manage these services on its behalf, however this does not preclude CCGs from commissioning services locally from community pharmacies.

Pharmacies may also be commissioned to provide any other services for which they are qualified, by:

- Local Authorities (e.g. public health services); and
- NHS Clinical Commissioning Groups (CCGs)
- Other providers and organisations (e.g. NHS acute trusts)

A system of commissioning based on the PNA will help the HWB to target specific local needs and focus subsequent commissioning on local priorities.

*“Healthy lives, healthy people”*, the public health strategy for England (2010) says: “Community pharmacies are a valuable and trusted public health resource. With millions of contacts with the public each day, there is real potential to use community pharmacy teams more effectively to improve health and wellbeing and to reduce health inequalities.” This is particularly relevant to local authorities as they now have responsibility for public health in their communities.

HWBs now have a statutory duty to publish their revised PNA on or before 1 April 2018. Regulations require HWBs to consult on the contents of their PNA at least once during the process of developing the PNA, that there is a minimum period of 60 days for consultation responses; and those being consulted can be directed to a website address containing the draft PNA but can, if they request, be sent an electronic or hard copy version. (*Regulation 8*).

The Pharmacy White Paper, *Pharmacy in England: building on strengths - delivering the future* (DH, 2008) identified that the PNA will be used to form the basis for decisions to:

- grant applications for new pharmacies
- grant applications to change the premises from which a listed pharmacy business is allowed to provide pharmaceutical services
- change the pharmaceutical services that a listed pharmacy business provides

Taking into account the above confirms why it is important that changes in need for pharmaceutical services relating to the movement of pharmacies but also the movement and merger of GP practice premises.

### 3. DEFINITIONS AND SCOPE

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Pharmaceutical services are defined within the regulations and directions governing pharmaceutical services. Pharmaceutical services can include dispensing practices, pharmacies in acute settings and community pharmacies.

Dispensing doctors are GPs who have been approved to dispense medicines to specific patients on their lists. These patients live in an area that has been designated as controlled by NHS England. Dispensing doctors offer a valuable service in providing dispensing services in rural areas where a pharmacy may not sustain sufficient commercial business to be viable. For the purposes of the PNA, Wiltshire HWB is concerned with whether patients have adequate access to dispensing services, which might include dispensing by GPs, but is not concerned with other services dispensing GPs may provide.

The PNA makes no assessment of the need for pharmaceutical services in acute settings. However, Wiltshire HWB is concerned to ensure that patients moving in and out of these care settings have a pharmaceutical service that ensures the continuity of support around medicines, through the development of more integrated working between community pharmacy, community hospitals and acute hospitals. With the growing development of pharmacists based-in and being employed directly by GP practices, the PNA also recognises the need to build on and develop the more integrated working between community pharmacy and primary care practices.

The contractual framework for community pharmacy is divided into three service levels – essential, advanced and enhanced services.

Essential services are provided by all pharmacy contractors. Advanced services can be provided by contractors once accreditation requirements are met. Enhanced services can be commissioned locally in response to the need of the Wiltshire population. Funding levels for the essential and advanced services are nationally determined. There remains significant scope for commissioning community pharmaceutical services locally, via the Enhanced Service route and through direct commissioning by CCG, Local Authorities and others. A review of enhanced and other locally commissioned service is included in the scope of the PNA.

The PNA regulations require that Wiltshire HWB divides the area it commissions services for into localities. These are then used as a basis for structuring the assessment. Twenty Community Areas have been identified within the county of Wiltshire for a number of years. In most parts of the county, the Community Areas include a market town and its surrounding villages. For the purposes of the PNA, consideration has been given to the needs and provision in each of these community areas.

The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013: Regulation 8: states that HWBs must consult the bodies listed below at least once during the process of developing the PNA:

- Any Local Pharmaceutical Committee for its area (including a Local Pharmaceutical Committee for its area and that of one or more other Primary Care Trusts);

- Any Local Medical Committee for its area (including a Local Medical Committee for its area and that of one or more other Primary Care Trusts);
- The persons on its pharmaceutical lists and its dispensing doctors list (if it has one);
- Any LPS chemist with whom PCT has made arrangements for the provision of any local pharmaceutical services;
- Any relevant local involvement network, and any other patient, consumer or community group in its area which in the opinion of commissioner has an interest in the provision of pharmaceutical services in its area;
- Any local authority with which a PCT is or has been a partner PCT;
- Any NHS Trust or NHS Foundation Trust in its area; and
- Any neighbouring Primary Care Trust.

With the change of responsibility for production of PNA's from PCTs to HWBs it is assumed that where a PCT is mentioned in regulation 8 this now refers to HWBs. Wiltshire HWB shares borders with eight Health and Wellbeing Boards: B&NES, West Berkshire, Hampshire, Gloucestershire, South Gloucestershire, Somerset, Dorset, Swindon and Oxfordshire.

The PNA takes account of cross border provision in terms of access to a Community Pharmacy but does not review access in terms of opening hours or enhanced services.

#### **4. DEVELOPMENT OF THE PNA IN WILTSHIRE**

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A Pharmaceutical Services Strategy Group (PSSG) was created in early 2017 to identify the strategic and developmental agenda for pharmaceutical services including the creation of a PNA. The steering group membership was drawn from the public health department of Wiltshire Council, medicines management from the Clinical Commissioning Group, commissioning from the NHS England Local Area Team, and also includes representatives from the Local Medical Committee, Local Pharmaceutical Committee, Healthwatch, Director of Public Health, Chairman of CCG and the Wiltshire Councillor for HWB as strategic lead.

Wiltshire's PNA has been developed using a mixture of methods, drawing on a range of information sources and reinforced through consultation with the public. These sources are:

- Review of the data from the Wiltshire Joint Strategic Needs Assessment (JSNA) and Community Area JSNAs.
- Responses to two resident surveys one for carers and one for the general population in Wiltshire.
- A baseline survey of community pharmacies in Wiltshire
- Review of data from commissioners of locally commissioned services for community pharmacies in Wiltshire
- Synthesis from national datasets and statistics.

The Joint Strategic Needs Assessment (JSNA) is the means by which the HWB and local authority describe the future health, care and well-being needs of the local population and the strategic direction of service delivery to meet those needs.

The county-wide JSNA report has been updated to include the most up to date information available, in addition a series of community level health profiles were also updated. These, cover a range of health and wellbeing topics, such as life expectancy, obesity, smoking and health inequalities. The information contained in the Wiltshire JSNA and local community area JSNAs have been used extensively in the development of the PNA.

A pharmacy contractor questionnaire was sent to all community pharmacy contractors in Wiltshire in August 2017. The National Pharmaceutical Services Negotiating Committee (PSNC) questionnaire template was used with the aim of validating information already held by the NHS and local commissioners of pharmaceutical provision, and to ascertain contractors' willingness and ability to participate in future services provision, should opportunities arise.

This information was combined to provide a comprehensive picture of the population, their current and future needs and how the pharmacy network could support the health and social care system to improve the health and wellbeing of our population.

With this in mind the PSSG decided that it was important to survey carers opinions as well as the general population of Wiltshire in 2017 to determine current and future need and how this may have changed. There were 218 responses to the carer survey of which 61% identified themselves as carers. In the general population survey 334 were completed both which contribute to the development of a comprehensive picture across

Wiltshire of pharmaceutical provision, and need in order to improve the health and wellbeing of our population.

Wiltshire HWB consulted formally on the draft PNA from September to December 2017. The consultation closed 01 December 2017 and feedback was reviewed and incorporated into the final PNA document which is scheduled for the Wiltshire HWB in January 2018 for approval prior to publication.

## **5. HEALTH NEEDS IN WILTSHIRE**

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This section presents an overview of the health needs of the population in Wiltshire, based on data for a variety of sources

### **5.1 Overview of population health in Wiltshire**

Wiltshire is a large, predominantly rural county with a 2016 mid-year population estimate of 488,409 which is expected to increase to 503,900 in 2021. The majority of this growth, 10,100 people (90.2%) is in the 65 and over age group. In 2011, Wiltshire's ethnic minority groups made up 4.4% of the population.

Almost half (47.3%) of the population resides in towns and villages with less than 5,000 people and over a quarter (28.1%) live in villages of fewer than 1,000 people.

People in Wiltshire live longer than the general population in the South West. Life expectancy in Wiltshire for 2013 to 2015 was 80.8 years for males and 84.0 years for females.

Females in Wiltshire can expect to live 66.8 years in favourable health and males can expect to live 64.8 years in favourable health. This is a reduction from 68.0 for females and 66.5 years for males since the last PNA was conducted

In 2016, there were 1,258 deaths under the age of 75. The two major causes of premature death nationally, and in Wiltshire, are circulatory disease (including coronary heart disease and stroke) and cancers.

Deprivation is an important determinant of health and well-being for individuals and communities. Higher levels of deprivation are consistently associated with poorer health outcomes across a range of measures representing a major cause of inequalities in health and wellbeing. Wiltshire overall is a wealthy and prosperous county but does have pockets of deprivation throughout the county. Wiltshire is split into 20 community areas, and in section 10, the deprivation per community area is defined.

Of the 326 district and unitary authorities in England, Wiltshire is ranked as the 234th most deprived in the 2015 Indices of Multiple Deprivation (IMD).

83.8% of the population in Wiltshire reported their general health as either 'Very good' or 'Good' in 2011.

### **5.2 Specific diseases**

In order to commission appropriate and relevant services, it is essential to understand which diseases and conditions are causing mortality and morbidity in Wiltshire.

#### **Cardiovascular disease**

Cardiovascular disease (CVD) describes the group of diseases affecting the circulatory system, including Coronary Heart Disease (CHD) and stroke. Premature mortality is defined as deaths occurring before the age of 75, age-standardised premature deaths from CVD in Wiltshire having increased from 52 per 100,000 to 53 per 100,000 population.

## **Diabetes**

Diabetes is a chronic and progressive disease that is associated with an increased risk of certain complications, including CVD and chronic kidney disease.

In 2012/13, there were 20,860 people aged 17 or over living with diabetes (type 1 or 2) in Wiltshire, which has increased to 23,516 in 2015/16. The true prevalence (including those living with undiagnosed diabetes) in Wiltshire is estimated to be 8.4% (approximately 33,510 Wiltshire residents aged over 17), which is higher than the 2015 project of 7.4%

## **Chronic Obstructive Pulmonary Disease & Asthma**

Chronic Obstructive Pulmonary Disease (COPD) is the collective term for a range of conditions that result in long-term damage to the lungs. The most common forms of COPD are bronchitis and emphysema. COPD is largely preventable; particularly as its main cause is smoking. Standardised rates of mortality from COPD in Wiltshire are lower than in England as a whole for both men and women.

Between 2014 and 2016, 13.3% of deaths in Wiltshire were due to respiratory conditions. Hospital admissions for respiratory conditions are increasing nationally, including in Wiltshire, and are projected to increase in the future due to historical smoking rates. Smoking is the main risk factor for respiratory disease.

Asthma is a more common condition than COPD and affects many children as well as adults. There has been an increase in the number of emergency admissions for asthma in Wiltshire over the last 4 years from 374 in 2012/13 to 381 in 2015/16 but this is still lower than the previously reported data in the 2015 PNA.

### **5.3 Strategic priorities / Principle health outcomes**

Wiltshire Public Health has identified six corporate level principal health outcomes that will demonstrate delivery on improvements in the health of our population. These sit alongside two nationally-determined outcome indicators:

- Reducing health inequalities and
- Improving life expectancy.

The six corporate level principle health outcomes for Wiltshire are:

- Alcohol-related admissions to hospital (PHOF 2.18)
- Successful completion of drug treatment and detection of drug use in offenders (PHOF 2.15 and 2.16)
- PHOF Outcome - Increased healthy life expectancy
- Excess weight in 4-5 and 10-11 year olds (PHOF 2.6 ii)
- Take up of NHS Health Checks programme by those eligible – health checks offered (PHOF 2.2 i)
- Mortality rate from causes considered preventable (PHOF 4.03)

- Improving health and wellbeing of 0-5 year olds (PHOF 1.02i)

Delivering improvement in these principal health outcome indicators is the key performance measure of Wiltshire council's delivery of its strategic ambition, that Wiltshire will be a county that actively encourages, provides and enables positive activities for people and fewer people die prematurely or suffer from preventable ill health.

## **5.4 Specific populations and potential implications on health needs**

### **Older people**

In the 2016 the number of older people living in Wiltshire was put at 101, 588. The highest proportion of those people aged 85 and over live in the south of the county (where the lowest proportion of people aged 65-74 years live). The north of the county has the lowest proportion of people aged 75 and over.

Population projections are important for the planning of all community services to ensure that the needs of the local population are met. The projected population figures show a steep increase in older people with the percentage of the population in Wiltshire aged 65 or over reaching 22.7% by 2021. This represents a 32% increase in the number of people over 65 in Wiltshire over this 10-year period. The number of Wiltshire's residents aged over 85 years is projected to increase from around 13,952 in 2016 to approximately 16,600 by 2021.

Population growth, coupled with the growing ageing population, will be key drivers for potentially expanding pharmacy provision. The increase in the population of older people will place a greater demand on community pharmacies to provide prescription collection and delivery services for people who find it difficult to leave their home.

### **Life Limiting Long Term Illness**

The 2011 Census asked people whether they had a limiting long-term illness (LLTI). The number of Wiltshire residents with an LLTI in 2011 according to the census was 31,408, which equates to 6.7% of the population.

The predicted rates of LLTI in elderly people (aged 65 and over) show that Wiltshire, on average, has much lower predicted rates of LLTI than England. The West Wiltshire area has the highest predicted rate of LLTI in Wiltshire and the Kennet area the lowest predicted rate.

### **Ethnic minorities**

At 4.4% of the population, Wiltshire has a low proportion of ethnic minorities. There are well documented links between ethnic origin and health, where people from different ethnic communities have higher levels of illness for some diseases compared to the general population. In addition, differences in cultural background, language skills and residence time in the new country may impact on the access and utilisation of health care services. The county is a largely white and rural area and people in minority groups are often not present in sufficient numbers to form coherent groups. This can result in an unknown demand for services and potentially unmet need.

## **Disabilities**

Defining the specific number of individuals with some form of physical disability is problematic, due to the range and type of conditions that may be considered a 'physical disability'. In Wiltshire, in 2015, it was forecast that there would be 30,129 people aged 18-64 who have a moderate or serious physical disability. The estimated figures by 2016 will be 31,144.

### **People with learning difficulties**

People with learning disabilities are one of the most vulnerable groups in society. They are known to experience inequalities in health and as a result suffer poorer health outcomes compared to the general population. Estimates would currently suggest that there could be approximately 6814 people with a learning disability living in Wiltshire.

Community teams for people with learning disabilities currently provide health or social care support to around 1,191 individuals with a learning disability in Wiltshire. The majority of people known to specialist services will have a severe learning disability.

It is predicted that by 2030 the number of adults with learning disabilities, needing support aged over 18, will increase by 632 people. Many people who have a mild learning disability may never have cause to use Community Services, other than the mainstream services within their community.

### **Military population**

Military personnel in Wiltshire presently constitute around 2.9% of the total population and including dependants the total is estimated to be around 30,000. Military personnel and dependants are estimated to constitute over 20% of the total population in Tidworth, Bulford, Durrington, Upavon, Warminster East, Lyneham, Nettleton and Colerne wards.

The increase in personnel towards the south of the county will take place during the lifetime of the PNA, which may have implications for local health services. Any changes will be reflected in additional supplementary guidance/statements.

### **Changes to the military population in Wiltshire**

#### **Army Basing Review**

Military personnel in Wiltshire constitute around 3.3% of the total population, and including dependants the total is estimated to be around 30,000 people. Locally, military personnel and their dependents are estimated to constitute over 20% of the total population in some wards (e.g. Tidworth, Bulford, Durrington, Upavon, Warminster East, and Lyneham). Increases in the numbers of military personnel and their dependents in the south of the county will take place during the lifetime of the PNA, which may have implications for local health services.

A major impact on south Wiltshire in particular will be felt from the Army's transformation under the 'Army 2020' concept and the Army Basing programme. The changes to the Army's structure, reorganisations, and relocations will result in an estimated increase of approximately 4,000 uniformed personnel, and an estimated 3,200 dependants, living and working in Wiltshire. All unit moves are planned to be complete by December 2019 following completion of the building of additional single living and service families' accommodation. Following its closure as a RAF station, MOD Lyneham has become a key defence technical training site for electronic and mechanical engineering. Part of the Defence College of Technical Training, MOD Lyneham has around 1,500 military and 700 civilian personnel as students and staff. Additionally, a regular Army unit of approximately 500 personnel will be based at MOD Lyneham from 2019. The Ministry of Defence medical centres provide primary healthcare for service personnel and some families. Tidworth, Larkhill, Bulford, Lyneham and Warminster military sites all have access to a Medical Centre with a dispensary staffed by a Pharmacy Technician on site. Corsham personnel have access to a Medical Centre on site where prescriptions are faxed to a local Lloyds pharmacy for dispensing. In addition, all Military Medical Centres have access to a MOD Regional Pharmacist and pharmacy technician based at the Regional Headquarters of Defence Primary Health Care Central and Wessex Region, based in Tidworth.

Wiltshire's Health and Wellbeing Board will ensure that as part of the planning for army re-basing the provision of pharmaceutical services will be reviewed on an ongoing basis and supplementary statements to this PNA will be issued when necessary.

### **Prisoners**

HMP Erlestoke is an adult male, category 'C' closed training prison and it is the only prison in Wiltshire. It currently has an operational capacity of 524. The 2012 HMP Erlestoke Health Needs Assessment identified specific health needs for the prisoners including sexual health, infectious diseases, mental health and substance misuse. Levels of smoking are extremely high, amounting to almost 70% of prisoners in Erlestoke. Since 2009, 50 offenders have qualified as Health Trainers at HMP Erlestoke and in 2016, 129 offenders were supported by three offender health trainers to improve their lifestyle choices.

Pharmaceutical services to HMP Erlestoke are commissioned and provided separately to community pharmacy services. Prescribers at the prison may provide an NHS prescription to an offender upon release which can be dispensed at any community pharmacy, such NHS prescriptions are exempt from prescription charges.

### **Gypsies and Travellers**

According to the 2011 Census, 757 people in Wiltshire identified themselves as being of Gypsy or Irish Traveller ethnicity; this is 0.2% of the population. In 2017, Wiltshire had 193 children in primary or secondary schools whose ethnic group was Gypsy/Roma according to the January 2017 school census.

As of June 2017, Wiltshire Council owns 5 permanent residential Gypsy and Traveller sites and one transit site. This provides 100 residential pitches (29 serviceable, 5 out of use and 6 undergoing refurbishment) and 12 transit (28-day license) pitches (currently closed) and 1 transit site (currently closed). As of 2013, there are about 175 or so boats without moorings on the Kennet and Avon Canal at any one time between Devizes and Bath. It is believed that around 66% of these are people's homes. A survey is currently being undertaken to update the data on boaters.

## **Homeless**

Homeless people have a significantly lower life expectancy compared with the rest of the population and experience poorer health generally, with particular issues around social isolation, poor access to services, mental health and substance misuse.

During 2016/17, Wiltshire delivered 433 new affordable homes. The number of households living in temporary accommodation at the end of March 2017 was 112 which is a decrease from 127 in March 2016. 269 people were accepted as homeless in 2016/17, which is a decrease from 285 in 2015/16

### **5.5 Lifestyle factors influencing health**

The greatest burden of disease and premature death in the UK today is related to chronic diseases such as cancers and cardiovascular disease. Such diseases are strongly associated with lifestyles or health behaviours.

#### **Drug misuse**

Drug misuse results in increased health problems for drug users, impacts significantly on families, and is often a contributory factor to other social problems including anti-social behaviour and acquisitive crime. For the year 2016/17 around 1828 people were receiving treatment in the Wiltshire Substance Misuse Service. Of these 31% were female, British and 993 were aged between 28 and 47.

#### **Alcohol**

Alcohol misuse has been directly linked to a range of health issues both acute and chronic. Alcohol related hospital admissions have been rising in Wiltshire (555 per 100,000), although they remain at lower levels than those experienced in either the South West (650 per 100,000) or England (647 per 100,000). Likewise, alcohol specific mortality is increasing in Wiltshire (9.2 per 100,000), although rates are again lower than regional (10.5 per 100,000) and national (11.5 per 100,000).

Alcohol dependence is defined as the percentage of adults (aged 18+) who drink 14 units or more alcohol per week. National prevalence estimates indicate that 28.7% of adults in Wiltshire are dependent on alcohol, this is higher than the south west (26.8%) and England (25.7%) averages.

#### **Sexual health**

Sexual health requires a positive and respectful approach to sexuality and sexual relationships, as well as the possibility of having pleasurable and safe sexual experiences, free of coercion, discrimination and violence.

There were 2,334 acute sexually transmitted infections in Wiltshire in 2016 which is 480 per 100,000 people. This rate was statistically significantly lower than both the England rate (750 per 100,000) and the South West rate (621 per 100,000). 2016 figures for Gonorrhoea show that the number of cases in Wiltshire has decreased to 71, which is still almost two and half times the 2009 figure of 29. Our rates of syphilis infection remain

relatively low in Wiltshire with 9 cases reported in 2016, providing us with a diagnostic rate of 1.9 per 100,000 population compared to a South West rate of 3.0 per 100,000 and an England average of 10.6 per 100,000.

There are a growing number of people living with HIV in Wiltshire. 221 people accessed care and treatment in 2015, which is a rise of 21.4% since 2011. When compared to England this equates to a prevalence rate of 0.72 per 1,000 population in Wiltshire compared to 2.3 per 1,000 in England.

There are issues around access to sexual health services. The range and availability of STI screening is geographically limited although services are available in community venues across the county. Contraception and Sexual Health (CaSH) clinics see a disproportionate number of women seeking Long Acting Reversible Contraception (LARC) methods for reasons other than contraception who should be referred to appropriate gynaecology services and this can have an impact on appointment slots being available for other patients.

Abortion rates in Wiltshire for 2016 stand at 13.6 per 1,000 which is similar to the South West rate of 13.5 per 1,000 but well below the England rate of 16.1 per 1,000 women. The Wiltshire proportion of repeat abortions is 35.8% which is higher than the South West proportion of 34% but lower than the England rate of 38.4%, however these repeat procedures are concentrated within the under 25 age group in which 24.5% of the overall repeat abortions took place.

## **Smoking**

The tobacco control profile suggests that 13.9% of adults in Wiltshire are smokers compared to 13.9% for the South West region and 15.5% for England with prevalence in all three areas having fallen. Data for 2015/16 estimates that 10.3% of pregnant women in Wiltshire are smoking in pregnancy, lower than in the South West (11.2%) and England as a whole (10.6%). Smoking levels are significantly higher among routine and manual workers compared to the rest of the population and according to the Tobacco Control profile stood at 232.8% for Wiltshire in 2014; which is higher than England (28.0%) and the South West (28.3%).

With a community area focus, the highest smoking prevalence is found in Trowbridge at 21.6% of households – Trowbridge is the only Community Area over 20%. Amesbury, Bradford-on-Avon, Malmesbury, Marlborough, Mere, Pewsey, Royal Wotton Bassett, Cricklade, Southern Wiltshire, Tidworth, Tisbury and Wilton Community Areas are all <10% smoking prevalence.

## **Obesity**

Adults with a Body Mass Index (BMI) of 30 or over are classified as obese. According to modelled estimates, adult obesity prevalence is 25.2% in Wiltshire; this is higher than the estimated prevalence in both the South West (24.7%) and England (24.2%). The most recent of these (The Active People Survey, conducted by Sport England) indicated that the prevalence of excess weight in adults over 16 years old in Wiltshire is 65.8%. This equates to almost 2 in 3 adults across the county and is in line with that estimated for the South West (64.7%) as well as England (64.8%).

In Wiltshire, in 2015/16, 52 people were admitted to hospital because of obesity, over half since 2011/12 (123). This equates to 11 people per 100,000 population which is lower than the England rate of 14 per 100,000 population and the South West rate of 19 per 100,000. England data shows that hospital admissions for obesity decreased since 2010/11.

In 2015/16, 35 patients were referred for bariatric surgery in Wiltshire, which is a decrease from 138 in 2012/13, when 138 were referred.

During 2016/17, 5,385 pupils in Reception Year and 4,515 pupils in Year 6 in Wiltshire were weighed and measured as part of the National Childhood Measurement Programme (NCMP). In that period 8.0% of Wiltshire Reception pupils measured were found to be obese; this compares to 9.3% for England. This is the sixth lowest out of 14 Local Authorities in the South West. In Year 6 15.7% of Wiltshire children were found to be obese; in England, the figure was 19.8%. This ranks Wiltshire 9th lowest out of 14 Local Authorities in the South West.

## **6. CURRENT PROVISION AND USE OF PHARMACEUTICAL SERVICES IN WILTSHIRE**

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### **6.1 Overview of access in Wiltshire**

#### **Number of pharmacies and type of provision**

Wiltshire has a total of 74 community pharmacies and a population of approximately 488, 409. This represents 15.1 pharmacies per 100,000 population. Given the rural nature of Wiltshire a mixture of pharmacies and dispensing GP practices ensure that there is access in all communities to dispensing services. Patients living in rural areas can, and do, access community pharmacy in locations where they access other services, such as shops.

It is recognised that many of the most sparsely populated rural areas do not have local access to community pharmacies. General Practitioners in controlled localities, that is areas determined by the NHS Commissioning Board to be rural in character, may dispense medication on prescription produced at the practice, to those practice registered patients who live within the controlled area. In addition, the NHS Commissioning Board may grant dispensing rights for a practice to dispense to registered patients living outside the controlled area but who have serious difficulty accessing a community pharmacy service.

General practitioners in Controlled Localities, that are areas determined by the NHS to be rural in character, may dispense medication on prescriptions generated at the practice, at the rest of those registered patients who live within the controlled locality but at a distance of more than 1.6km from a community pharmacy. There are 25 Dispensing General Practices serving the rural parts of Wiltshire (see Appendix 2). Therefore, whilst there may not be convenient access to the full range of pharmaceutical services in rural areas, patients living in rural areas are able to access dispensing services as required.

Dispensing Appliance Contractors (DACs) are a specific sub-set of NHS Pharmacy contractors specializing in the supply (on prescription) of appliances, notably stoma and incontinence appliances. Fittleworth Medical (Salisbury) is the only noted DAC in Wiltshire.

Local Pharmaceutical Service (LPS) allows areas to commission community pharmaceutical services tailored to specific local requirements. LPS complements the national contractual framework for community pharmacy but is an important local commissioning tool in its own right. LPS provides flexibility to include within a single local contract a broader or narrower range of services (including services not traditionally associated with pharmacy) than is possible under national pharmacy arrangements. There are no LPS pharmacies in Wiltshire.

Pharmacists can undertake additional training to become an Independent Prescriber. Independent prescribing is prescribing by a practitioner e.g. doctor, dentist, nurse, pharmacist or optometrist responsible and accountable for the assessment of patients with undiagnosed and diagnosed conditions and for decisions about the clinical management, including prescribing. Pharmacist Independent Prescribers can prescribe any medicine for any medical condition within their competence and can issue private prescriptions for any medicine within their competence.

A small number of Community Pharmacists in Wiltshire are Independent Prescribers and may be providing private prescriptions. NHS Wiltshire Clinical Commissioning Group do not currently commission prescribing services from any Independent Prescribing pharmacists.

In Wiltshire, there is now a NHS Wiltshire CCG commissioned service to ensure that palliative care medicines are available on demand as a result of the gap identified in the 2015 PNA.

### **Advanced and enhanced services**

Advanced Services are nationally specified, and there are six Advanced Services within the NHS community pharmacy contractual framework. Community pharmacies can choose to provide any of these services as long as they meet the requirements set out in the Secretary of State Directions. The six Advanced services in the community pharmacy contract are:

- Medicines Use Review (MUR) and Prescription Intervention Service. MURs may be provided by pharmacies if carried out by a pharmacist with MUR accreditation, in a marked room or area of the pharmacy which has seating and where normal speaking volumes cannot be overheard
- New Medicine (NMS) Service. The service provides support for people with long-term conditions newly prescribed a medicine to help improve medicines adherence.
- Appliance Use Review (AUR) Service
- The AUR is carried out by a pharmacist or a specialist nurse in the pharmacy or at the patient's home.
- Stoma Appliance Customisation Service. The service involves the customisation of a quantity of more than one stoma appliance, based on the patient's measurements or a template. The aim of the service is to ensure proper use and comfortable fitting of the stoma appliance and to improve the duration of usage, thereby reducing waste.
- Seasonal flu vaccination is commissioned as an Advanced Service from September to March each year.
- The NHS Urgent Medicines Supply Advanced Service (NUMSAS) is currently commissioned until 30 September 2018.

NHS England commissions one Directed Enhanced Service in Wiltshire. This is an arrangement to ensure access to pharmaceutical services on days when there would otherwise be no service available (e.g. bank holidays). In Wiltshire, a rota has been determined for Special Bank Holidays (Christmas Day, New Year's Day and Easter Sunday). The availability of contracted hours on Sundays and late opening has not required Enhanced Service commissioning to secure Sunday or evening access.

Locally Commissioned Services are commissioned locally in response to the needs of the local population. A range of Locally Commissioned Services may be offered by community pharmacies in Wiltshire:

- Support to Stop smoking

- Needle and Syringe Exchange
- Supervised Administration (Consumption of Prescribed Medicines)
- Chlamydia treatment and supply of test kits
- Emergency Hormone Contraception (EHC) including pregnancy testing services and condom supply
- Hold stock of specific palliative care medicines

## **Hours**

Consideration has been given to accessing pharmaceutical services outside Monday - Friday, 9am - 7pm. Opening after 7pm is considered to be 'late opening'. NHS England holds the following information relating to this provision:

- Seven community pharmacies operate as 100-hour pharmacies.
- 10 are open later into the evening per week and most are open on Saturdays.
- 18 are open on Sundays (an increase from 10 in 2015).

## **Internet or Wholly Mail-Order Pharmacies**

Two pharmacies in Wiltshire operate wholly under a distance selling model. There is anecdotal data suggesting an increase in the use of distance selling pharmacies however the impact this will have on the dispensing of prescription in Wiltshire is currently unknown.

## **Cross-border access**

The Wiltshire Local Pharmaceutical Services Public Survey (2010 and 2014) revealed that the pharmacy being close to the doctor's surgery was ranked the most important factor for location followed by being close to home. Nearly half of respondents travelled less than 1 mile last time they visited the pharmacy. Therefore, whilst important to note access to community pharmacies in surrounding areas will increase access and choice to Wiltshire residents, it is likely that the majority of Wiltshire residents will be accessing pharmacies in the Wiltshire area.

From reviewing sample data from 2016-17 prescribing habits, over 97% of prescriptions issued in Wiltshire are dispensed in Wiltshire, with the remaining largely dispensed in pharmacies across the borders in Swindon and Hampshire.

## **Acute settings**

Wiltshire has one acute trust within its borders, Salisbury Foundation Hospital Trust (SFT). In addition, about two thirds of Wiltshire's population will access acute hospital care outside of the county in Bath or Swindon. Transfer of care is an important issue and with three different systems in the acute settings this is worthy of note. Hospital pharmacies deal with more complex clinical medication management issues when compared with community pharmacies, who often have more complex business and customer relations issues. Hospital pharmacies stock a larger range of medications, including more specialised medications, than would be feasible in the community setting. Hospital pharmacies typically provide medications for hospitalised patients only. SFT and RUH pharmacies sell non-prescription medicines to patients and public but do

not hold a community pharmacy contract. GWH have out-sourced its outpatient dispensing to Boots who have a pharmacy separate to the hospital pharmacy within the hospital. Although it dispenses outpatient medications and sells over the counter medicines to patients and visitors it does not hold a community pharmacy dispensing contract.

Health and social care providers should ensure that patients moving in and out of these care settings have a pharmaceutical service that ensures the continuity of support around medicines, through the development of more integrated working between community pharmacy, community hospitals and acute hospitals.

In a bid for integrated working between community pharmacy and Acute settings, a IT system called PharmOutcomes is being used to facilitate this integrated working across all Acute Trusts and community pharmacies. This includes the Royal United Hospital using the referral service to provide discharge summaries for patients who have medicines packaged into weekly dosage systems. Salisbury Foundation Trust have this functionality and is using it to provide discharge summaries for patients with weekly dosage systems. Great Western Hospital use similar functionality to refer patients starting on anticoagulant medicines for further support.

## **Choice**

Wiltshire is required to consider the benefits of having reasonable choice with regard to obtaining pharmaceutical services. In the more urban community areas there are a variety of providers. Patients choosing to use one type of pharmacy or another are able to do so relatively easily in these areas. In the more rural areas, with the population spread across large areas with some more populated villages and market towns, it is less easy to state that patients have easy access to a variety of providers.

## **Core Strategy – housing**

Within this section on provision it is also important to note that Wiltshire's Core Strategy sets out Wiltshire council's spatial vision, key objectives and overall principles for development in the county.

Housing figures for new development are incorporated within the core strategy for each community area in Wiltshire. These figures are based upon sites with permission, or that have been allocated to date and therefore these figures may be subject to change as time progresses.

The anticipated increase in each community area over the next three-year period until 2020/21 would not have a significant impact on provision of, or access to pharmaceutical services. Wiltshire HWB will ensure that as part of the ongoing planning through the core strategy the provision of pharmaceutical services will be reviewed on an ongoing bases and supplementary statements to this PNA will be issued when necessary.

In addition, the neighbouring authority Swindon Borough's Local Plan will increase housing by approximately 16,000 more dwellings by 2026. A proportion of these houses will be delivered close to the border of North East Wiltshire. The Swindon HWB PNA states that Swindon HWB will monitor the development of major housing sites along its

boundary with other Local Authorities to ensure that relevant Local Authorities can produce supplementary statements to their PNAs if deemed necessary.

## **6.2 Specific diseases**

### **Cardiovascular disease (CVD)**

Wiltshire does not commission any community pharmacies to offer the Vascular Risk Assessment Service (NHS Health Checks).

### **Diabetes**

Two pharmacies are providing non-commissioned diabetes services, 5 pharmacies were willing and able to provide services and a further 35 would be willing and able if provided training.

### **Chronic Obstructive Pulmonary Disease (COPD)**

Wiltshire does not commission any of the community pharmacies to offer specific medicine management for COPD.

### **Asthma**

Three community pharmacies provide asthma related services, however 7 pharmacies felt willing and able to provide services and a further 34 felt they would be able to provide services if offered training.

## **6.3 Meeting the needs of specific populations**

### **Older people**

Seven community pharmacies in Wiltshire provide a pharmaceutical service specifically for Care Homes and a further twelve felt willing and able to provide services. Pharmacists from the medicines management department of the CCG offer visits to each Care Home to provide Individual Medication Reviews and advice on 'The Safe Handling and Administration of Medicines'. Liaison with the Care Home and relevant General Practice(s) takes place prior to visiting each Care Home. This is a service that some pharmacies are not willing or able to provide, but of those that responded 8 said that they would be willing and able to provide the service if commissioned and a further 6 said they would be able to provide the service if offered training.

Twenty-five community pharmacies in Wiltshire provide delivery services and a number provision of monitored dosage systems to support administration of medicines by domiciliary carers (non-commissioned services). A service such as this can support the needs of older and vulnerable people.

### **Ethnic minorities**

All pharmacies in Wiltshire have access to the NHS language line telephone service, however the Local Pharmaceutical Committee would be keen for NHS England to publicise how to access this service to pharmacies. From the pharmacies that responded,

the languages pharmacies identified from their patients included Polish, Spanish and Nepalese. Eleven pharmacies felt they could provide direct language support including Spanish, Polish, Urdu, Chinese, French, German, Kurdish, Punjabi, Hindi, Romanian and Welsh.

## **Disabilities**

All pharmacies are required to be compliant with the Equalities Act.

## **People with learning difficulties**

There are no specifically commissioned pharmaceutical services for people with learning difficulties in Wiltshire.

## **Military**

Tidworth, Larkhill, Bulford, Chippenham and Warminster military sites all have access to a Medical Centre with a dispensary staffed by a Pharmacy Technician on site. The sites at Colerne and Corsham have access to a Medical Centre on site where prescriptions are faxed to a local pharmacy for dispensing.

In addition, all Military Medical Centres have access to a MOD Regional Pharmacist and pharmacy technician based at the Regional Clinical Directorate of the Defence Primary Health Care Headquarters, based in Tidworth. Military families / dependants may access NHS services and community pharmacies in the areas in which they live.

## **Prisoners**

HMP Erlestoke has a contract with a community health provider to supply medication.

## **Gypsies and Travellers**

All registered sites in Wiltshire, apart from Bonnie Park in Bratton, are within two miles of a community pharmacy. The majority of sites are within a 15 minute walking distance of a community pharmacy. The closest community pharmacies to Bonnie Park are in Westbury, just over three miles away.

## **Homeless**

Homeless people can register with a General Practice and then access community pharmacies for dispensing medication. In addition, anybody who is homeless can also access advice and support from a community pharmacy without GP registration or the need to provide an address.

## **Carers**

The term 'carers' refers to people who provide unpaid care to a child, relative, friend or neighbour who is in need of support because of age, addiction, mental or physical disability or illness. It does not include people who volunteer or paid workers – they are referred to as 'care workers'.

The 2011 Census estimates that there are currently approximately 47,608 in Wiltshire. Around 2,723 people are aged 24 or under and 11,876 are aged 65 or over that provide care. 19.9% of carers spend 50 or more hours per week caring. The number of hours of care given is related to age, with older carers providing more hours of care.

#### **6.4 Addressing specific health and lifestyle needs**

Health promotion forms part of the essential services offered by all community pharmacies, specifically:

##### **Essential Service 4 – Public Health**

This includes the provision of opportunistic healthy lifestyle advice and public health advice to patients receiving prescriptions who appear to have diabetes, or be at risk of coronary heart disease, especially those with high blood pressure, or smoke, or are overweight. It also includes pro-active participation in national / local campaigns to promote public health messages to general pharmacy visitors during specific targeted campaign periods.

##### **Essential Service 5 – Signposting**

Signposting is the provision of information to people visiting the pharmacy, who require further support, advice or treatment, which cannot be provided by the pharmacy, or other health and social care providers or support organisations who may be able to assist the person. Where appropriate, this may take the form of a referral.

##### **Essential Service 6 – Support for Self-Care**

Support for self-care requires the provision of advice and support by pharmacy staff to enable people to derive maximum benefit from caring for themselves or their families.

A range of locally commissioned services can also be offered to address some of the specific lifestyle factors in relation to health.

##### **Drug misuse**

Needle exchange services and supervised methadone consumption are commissioned and delivered as locally commissioned services in Wiltshire. Five community pharmacies in Wiltshire currently offer needle exchange, three felt willing and able to provide and a further 8 felt they could provide with training.

Supervised administration of medicines is commissioned in 21 community pharmacies locally.

##### **Alcohol**

No community pharmacies are locally commissioned to deliver alcohol screening and brief interventions, five felt willing and able to provide if commissioned and 13 felt they would be able to provide with training.

## **Sexual health**

Thirty-two community pharmacies are commissioned to deliver the No Worries! service, in Wiltshire. The *No Worries* scheme is a programme designed to reduce teenage conceptions and increase access to contraception, sexual health information and advice, swift and easy access to STI testing and treatment. Emergency Hormonal Contraception is supplied from community pharmacy stock through a patient group direction for patients aged 13-19 at risk of unwanted pregnancy.

## **Smoking**

Forty community pharmacies are commissioned to deliver support to stop smoking as a locally commissioned service. Pharmacies provide one to one support and advice for a maximum 12-week period to people who want to give up smoking. If after this time the client is still smoking, the client is referred to the Stop Smoking Service for specialist advice and support. The pharmacy stop smoking adviser is trained by Wiltshire Stop Smoking Service. The client receives stop smoking support and is able to get Nicotine replacement medications at prescription cost. Champix® is not available directly from a pharmacist as it has to be prescribed by a GP.

## **Obesity**

None of the community pharmacies stated in their contractor survey response that they offer an obesity management service. This service is not currently commissioned in Wiltshire however three pharmacies felt they were willing and able to provide the service, and a further 18 felt they would be able to provide with training.

## **7. SUMMARY FROM PUBLIC SURVEY**

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### **7.1 Wiltshire Local Pharmaceutical Services Carer's Survey 2017**

In June 2017, a local pharmaceutical services survey was launched targeted at carers in Wiltshire. The e-survey was promoted via social media, and with the assistance of organisations including Wiltshire Council, NHS Wiltshire CCG, primary care organisations (GP practices and pharmacies), Health Watch Wiltshire and our local community carer champions. The public health team also attended several carer events to promote the survey and supported response rate by allowing the completion of hard-copy survey's when were then manually added to the electronic responses.

The professionals and organisations approached to support engagement with the survey were very engaged and enthusiastic in their support of the survey. A total of 218 respondents completed the survey providing responses to a range of questions, of which 122 (61%) identified themselves as carers.

The responses below only take into account the carer responses:

- 70% of respondents were female.
- 57% of respondents were aged between 55 and 74 years.
- 34% defined their health as 'good' and 49% defined their health as 'fairly good'.
- 42% said that they had a long term limiting illness, health problem or disability that limits their daily activities or work they can do.
- 33% defined themselves as full-time carers

The survey was lengthy and electronic both which may have deterred carers from responding. We did provide hard-copies on request although the request for these was minimal. It should be noted that although this survey was directed at carers nearly 40% of those that responded did not identify themselves as carers. However, carers did engage, and therefore the responses received through this method may not be representative of the wider group of carers resident in Wiltshire and may have an impact on how they responded to the local pharmacy survey. Also, not all respondents answered all questions.

#### **Access to pharmacy services**

89% of respondents said they would access their local pharmacy for the dispensing of their medicines, other would access dispensing practices (7%) or supermarket pharmacies (3%). Similarly, to obtain advice on medicines they would access their local pharmacy (63%), their dispensing practice (25%) or supermarket pharmacy or look online. Similarly, 63% of respondents would go to their local pharmacy for other services, closely followed by their dispensing practice for other services including vaccinations, continence aides, and prescription requests.

#### **Pharmacy Location**

76% of respondents felt that it was important to very important that the pharmacy was close to their GP practice; 80% felt that it was important to very important that the pharmacy is close to their homes and/or close to their local shops (54%). 81% felt that it was important to very important that it was easy to park nearby to the pharmacy and

51% felt that it was not very important to not important at all that the pharmacy was near a bus-stop compared to 26% thought it was important to very important to be near a bus stop. 71% felt that it was not very important (or important at all) for it to be near to their children's school or nursery but this may be reflected in the age of the carers, similarly 69% didn't feel it was important (or important at all) that it was close to a place of work again, reflects the age of the respondents. 49% of carers felt that it was important to very important that medicines could be delivered straight to their homes, 24% felt this wasn't important (or important at all), and 27% didn't feel it was important or unimportant.

In the last 12 months, 49% of respondents had had a consultant with their pharmacy to ask for help or advice, 18% to have a medicine check and 22% to ask for advice so they didn't need to visit their GP practice.

### **Access to Pharmacies**

42% felt that all pharmacies should be open late at least one evening a week, where 44% felt that only some pharmacies should be as long as they knew where they were; 57% felt that only some pharmacies needed to be open on a Sunday as long as they knew where they were; and the same for bank holiday opening (60%)

### **Awareness of Services**

From the respondents, they had the following awareness of essential service available from their pharmacy:

- 82% aware they could get prescriptions dispensed at a pharmacy of their choice
- 46% were aware they could access medicines online, but only 2% had used them
- The majority of respondents (27%) had the pharmacy manage their repeat prescriptions, 22% ordered online and 18% ordered directly via their GP practice
- 42% had prescriptions managed using electronic transfer from their GP to the pharmacy of their choice.
- 53% felt they didn't need any help on having prescriptions delivered to their homes, 22% already had their prescriptions delivered
- 73% felt they didn't need any help in having their medicines explained to them, 25% already get help.
- 87% didn't feel they needed a reminder on when to take their medicines; 84% felt they didn't need help putting their medicines into an organiser (10% already had this assistance). 84% did not need easier to open containers, 86% felt they did not need larger print labels on their medicines, 2% had accessed this support.

### **Additional Services**

- 25% had had a Medicines Use Review (MUR) at their pharmacy, 31% at their GP practice, 55% had never used the service
- 75% had not used the New Medicines Service (NMS) from their pharmacy, 14% had.
- 99% had not used the help to stop smoking service provided by pharmacies
- 74% had an health check at their GP practice, only 1 respondent had received one at their pharmacy, 29% had not used the service

- 70% had not accessed any weight management programmes from the pharmacy
- Only 2% had received advice about healthy lifestyles from the pharmacy, 60% had not accessed this from the pharmacy
- Only 1 respondent had received a diabetes test at the pharmacy
- 41% had accessed their GP for minor ailments, and 11% their pharmacy
- No respondents had accessed their pharmacy for emergency hormonal contraception
- 95% had not used the pharmacy for chlamydia testing, the %% accessed the GP or somewhere else
- 90% did not access routine contraception medicines or advice from the pharmacy, and 10% from other non-pharmacy locations, and nobody had visited the pharmacy for a pregnancy test
- 6% had attended a flu vaccination at the pharmacy, although 77% did attend their GP
- Only one respondent attended the pharmacy for blood tests to adjust warfarin
- 2 respondents disposed of sharps at the pharmacy, 79% not accessing the pharmacy for this service. No respondents were using the needle exchange programme.
- Only one respondent had attended their pharmacy for advice on inhaler use.
- 40% attended their GP for cholesterol testing; only 1 respondent had attended a pharmacy for a similar service.

When asked where they would prefer for services to be made available, respondents answered:

- Smoking Cessation service: 30% pharmacies, 41% GP practices
- Health Checks: 35% pharmacy, 30% GP practices
- Weight management: 86% of respondents felt this question was not applicable
- Healthy lifestyle advice: 44% GP practice, 25% practice nurse, 7% pharmacy
- Diabetes testing: 31% GP practice, 24% practice nurse, 4% pharmacy
- Minor ailments: 31% GP practice, 21% practice nurse, 7% pharmacy
- Emergency contraception: 27% GP practice, 19% practice nurse, 8% pharmacy
- Chlamydia testing: 29% GP practice; 26% pharmacy
- Routine contraception: 89% felt this question was not applicable
- Free condoms: 93% felt this question was not applicable
- Pregnancy testing: 84% felt this question was not applicable
- Flu vaccination: 92% said not applicable, 6% pharmacy, 2% GP, 2% practice nurse
- Blood testing: 85% said not applicable
- Disposal of sharps: 46% GP practices, 18% practice nurse and 12% pharmacy
- Needle exchange: 85% said not applicable
- Inhaler use: 83% said not applicable, 7% pharmacy
- Cholesterol testing: 92% said not applicable, 3% said pharmacy.

As part of the survey, carers were asked what could be done to improve pharmacy services for them. The majority of the comments very complementary and praising of the services they currently receive however, some critical comments were received in regard to improving professional of pharmacy staff; better pharmacist engagement with patients; pharmacies not closing at lunch times and sound proof/private consultation areas.

## 7.2 General Wiltshire Local Pharmaceutical Services Public Survey 2017

In July 2017, following the carer's focussed questionnaire, a general population questionnaire was distributed. The methods for distribution were similar for that of the carer's survey. Overall, 334 people responded to the survey.

The survey attracted a higher than representative response from the older age ranges. The 18-24 year old are underrepresented with only 2% of respondents classified in this category. 20% of respondents are retired. This is likely to have an impact on the services which respondents state they would be interested in using at a pharmacy. The survey was electronic but offered hard-copies on request, which may have deterred people from responding. Also, not all those that responded answered all questions.

The following provides an overview of the responses to the online survey:

- 334 responses were received.
- 79% of respondents were female.
- 6% were aged between 35 and 64 years.
- 85% defined their health as 'good' or 'very good'
- 27% said that they had a long term limiting illness, health problem or disability that limits their daily activities or work they can do.
- 10% said that they are either a parent of a child under 16 or look after someone who is sick, disabled or elderly, which is not part of their job and they do not get paid for it.

74% of respondents said they would access their local pharmacy for the dispensing of their medicines; other would access dispensing practices (25%) or supermarket pharmacies (24%). Similarly, to obtain advice on medicines they would access their local pharmacy (74%), their dispensing practice (21%) or supermarket pharmacy or look online. Similarly, 68% of respondents would go to their local pharmacy for other services, closely followed by their dispensing practice for other services including vaccinations, continence aides, and prescription requests.

72% of respondents felt that it was important to very important that the pharmacy was close to their GP practice; 77% felt that it was important to very important that the pharmacy is close to their homes and/or close to their local shops (61%). 82% felt that it was important to very important that it was easy to park nearby to the pharmacy and 49% felt that it was not very important to not important at all that the pharmacy was near a bus-stop compared to 15% thought it was important to very important to be near a bus stop. 60% felt that it was not very important (or important at all) for it to be near to their children's school or nursery but this may be reflected in the age of the respondents, similarly 45% didn't feel it was important (or important at all) that it was close to a place of work again, reflects the age of the respondents. 22% felt that it was important to very important that medicines could be delivered straight to their homes, 41% felt this wasn't important (or important at all), and 36% didn't feel it was important or unimportant.

In the last 12 months, 67% of respondents had had a consultant with their pharmacy to ask for help or advice, 27% to have a medicine check and 33% to ask for advice so they didn't need to visit their GP practice.

24% felt that all pharmacies should be open late at least one evening a week, where 52% felt that only some pharmacies should be as long as they knew where they were; 61% felt that only some pharmacies needed to be open on a Sunday as long as they knew where they were; and the same for bank holiday opening (65%)

### **Awareness of Services**

From the respondents, they had the following awareness of essential service available from their pharmacy:

- 77% aware they could get prescriptions dispensed at a pharmacy of their choice
- 44% were aware they could access medicines online, but only 5% had used them
- 88% felt they didn't need any help on having prescriptions delivered to their homes, 6% already had their prescriptions delivered
- 81% felt they didn't need any help in having their medicines explained to them, 15% already get help.
- 92% didn't feel they needed a reminder on when to take their medicines; 89% felt they didn't need help putting their medicines into an organiser (4% already had this assistance). 88% did not need easier to open containers, 94% felt they did not need larger print labels on their medicines, nobody had accessed this support.

### **Additional Services:**

- 20% had had a Medicines Use Review (MUR) at their pharmacy, 20% at their GP practice, 64% had never used the service
- 86% had not used the New Medicines Service (NMS) from their pharmacy, 11% had.
- 94% had not used the help to stop smoking service provided by pharmacies
- 43% had a health check at their GP practice, only 9 respondents had received one at their pharmacy, 52% had not used the service
- 84% had not accessed any weight management programmes from the pharmacy
- Only 2% had received advice about healthy lifestyles from the pharmacy, 76% had not accessed this from the pharmacy
- 9 respondents had received a diabetes test at the pharmacy
- 27% had accessed their GP for minor ailments, and 24% their pharmacy
- 11 respondents had accessed their pharmacy for emergency hormonal contraception, 94% had not accessed this service
- 95% had not used the pharmacy for chlamydia testing, the 5% accessed the GP or somewhere else
- 83% did not access routine contraception medicines or advice from the pharmacy, 1% had visited the pharmacy for a pregnancy test
- 10% had attended a flu vaccination at the pharmacy, although 33% attend at their GP
- Only 3 respondents attended the pharmacy for blood tests to adjust warfarin
- 9 respondents disposed of sharps at the pharmacy, 90% not accessing the pharmacy for this service. 3 respondents were using the needle exchange programme.
- 5 respondents had attended their pharmacy for advice on inhaler use.

- 21% attended their GP for cholesterol testing, 7 (2%) respondents had attended a pharmacy for a similar service.

When asked where they would prefer for services to be made available, respondents answered:

- Smoking Cessation service: 9% pharmacies, 4% GP practices
- Health Checks: 23% pharmacy, 32% GP practices
- Weight management: 51% of respondents felt this question was not applicable; 22% GP practices, and 18% pharmacy
- Healthy lifestyle advice: 21% GP practice, 18% practice nurse, 19% pharmacy
- Diabetes testing: 9% GP practice, 5% practice nurse, 18% pharmacy
- Minor ailments: 26% GP practice, 19% practice nurse, 46% pharmacy
- Emergency contraception: 27% GP practice, 19% practice nurse, 8% pharmacy
- Chlamydia testing: 7% GP practice; 14% pharmacy
- Routine contraception: 74% felt this question was not applicable
- Free condoms: 81% felt this question was not applicable; 17% pharmacy
- Pregnancy testing: 80% felt this question was not applicable; 15% pharmacy
- Flu vaccination: 28% said not applicable, 32% pharmacy, 36% GP, 21% practice nurse
- Blood testing: 84% said not applicable
- Disposal of sharps: 7% GP practices, 3% practice nurse and 15% pharmacy
- Needle exchange: 88% said not applicable; 10% pharmacy
- Inhaler use: 71% said not applicable, 18% pharmacy
- Cholesterol testing: 51% said not applicable, 24% said pharmacy; 19% GP and 19% practice nurse.

In line with the carer survey, respondents to the general survey were also asked what could be done to improve pharmacy services for them. Again, the majority of the comments very complimentary and praising of the services they currently receive however, some critical comments were received in regard to improving the availability and professionalism of pharmacy staff; better customer service / queue management; faster electronic prescription transfer (EPT) downloads; and increased opening hours (including lunch times).

## 9. CONCLUSIONS

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The Wiltshire HWB PNA has been written to complement and add to the evidence base of NHS Wiltshire's 2015 PNA. It has again taken into account both the current provision of pharmaceutical services in the County and the identified and expressed needs of the local population. In order to assess the provision of pharmaceutical services in a county as large as Wiltshire, the needs assessment has been undertaken on both a county wide and Community Area level to provide detailed information to inform decisions on changes to pharmaceutical services in the future.

There is at least one Community Pharmacy in every Community Area in Wiltshire. It is recognised that in rural areas patients do not always have local access to community pharmacies. However, areas designated for the purposes of dispensing such as dispensing services provided by General Practices. They can also access community pharmacies in larger villages or towns, along with other services.

Opening hours of community pharmacies has increased in provision in Wiltshire since the previous PNA, with a wider range of provision in late evenings, after 7pm on weekdays and at the weekends. The pattern of these opening hours is generally reflective of population density, particularly with regard to Sunday opening times where there is a basic coverage of opening especially in areas of high population density. The majority of respondents to both the 2017 surveys indicated that they did not mind which pharmacies were open outside of office hours as long as they could find out which one was available when they needed it.

The anticipated increase in housing developments in each community area over the next three-year period until 2020/21 will not have a significant impact on provision of, or access to pharmaceutical services, and at present it is not anticipated that additional pharmacy facilities will be required. Wiltshire HWB will ensure that as part of the ongoing planning through the core strategy the provision of pharmaceutical services will be reviewed on an ongoing bases and supplementary statements to this PNA will be issued when necessary.

The availability of Locally Commissioned Services is an important element of Community Pharmacy provision, as these services provide opportunities to manage and prevent ill health at a local level relevant to the local population. There is variation in the range of Locally Commissioned Services in each of the Community Areas in Wiltshire, which is generally reflective of need. The Wiltshire Local Pharmaceutical Services Public Surveys 2010, 2014 and 2017 asked about the local provision of Locally Commissioned Services. This identified that people would like to access more of these services, but not necessarily via their Community Pharmacy. Further exploration with partners across the health service would be required to establish the exact need for these services at a local level and the ability of services to deliver.

It is clear from the response of Community Pharmacy providers within Wiltshire to the Contractor Survey, that there is a willingness, as there was in 2010 and 2014, to provide additional enhanced services. This provision would have to be commissioned upon the basis of health need and Wiltshire HWB will continue to work with local providers to take this forward, based upon the range of sources of information described in this document and changes in service provision or population demographics in the future.

Taking into account the range of information considered within this needs assessment, including current provision of services across the largely rural County and the results of the two public surveys and young people's engagement events, it can be concluded that there is appropriate provision of pharmaceutical services in Wiltshire, and that respondents were, in the main, very happy with the service that they receive from their community pharmacy. Wiltshire HWB recognises that a range of provision is necessary in a county the size and nature of Wiltshire where the population characteristics can vary greatly between community areas.

Therefore, Wiltshire HWB will continue to support the development of pharmaceutical services across the county using the best evidence available and in line with the strategic direction set at a national level. This will be done in conjunction with existing providers, in order to ensure the highest standards of quality and the optimum range of services are delivered. Future commissioning decisions relating to the provision of pharmaceutical services will be informed by the evidence presented within this needs assessment. In addition, consultation with residents of the county as part of the partnership working with Healthwatch Wiltshire and future changing demographics of the population will be undertaken and reviewed on an ongoing basis.

## 10. ANNEX COMMUNITY AREA DETAIL

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The following tables provide detailed information (correct as of July 2017) about each of the twenty Community Areas in Wiltshire on the following:

- Population
- Service provision
- Specific diseases
- Lifestyle factors and enhanced services
- Bordering areas

The information has been taken from a range of sources, including the Joint Strategic Needs Assessment, the Contractor Survey and the Wiltshire Local Pharmaceutical Service Survey (2017), and the carer's survey 2017. These tables should be read in conjunction with information contained throughout the PNA.

The map overleaf provides an illustrated overview of all the Community Areas in Wiltshire. The tables within this annex describe what is available by Community Area only and do not describe what services are provided in neighbouring Community Areas. Instead, reference should be made to the detailed descriptions for neighbouring areas, which can be seen clearly highlighted on the map.

In describing the work undertaken by Community Pharmacies in Wiltshire, it is important to distinguish between that which is commissioned and that which is not commissioned. This is noted through this document, but in order to clarify the following are the lists of commissioned and non-commissioned services provided by pharmacies in Wiltshire:

### **Locally Commissioned Pharmacy Services in Wiltshire:**

- Chlamydia Screening and Treatment Service
- Needle and Syringe Exchange
- Service Supervised Administration
- Service Support to Stop Smoking Service
- Emergency Hormonal Contraception Service (No Worries)
- Access to specific palliative care medicines

### **Non-commissioned Services Provided by Community Pharmacies in Wiltshire:**

- Care Home Service
- Asthma
- Coronary Heart Disease
- Chronic Obstructive Pulmonary Disease
- Diabetes Type I Diabetes Type II Hypertension
- Home Delivery Service (not appliances) Obesity management
- Oral Contraceptive Service
- Diabetes support
- Alcohol brief intervention support

## Community Area Maps

For each community area, a map has been produced which plots the GP surgeries, community pharmacies and dispensing GP's within that area. The GP surgeries both main surgeries and branch surgeries are colour coded dependant on the relevant Clinical Commissioning Group Cluster.

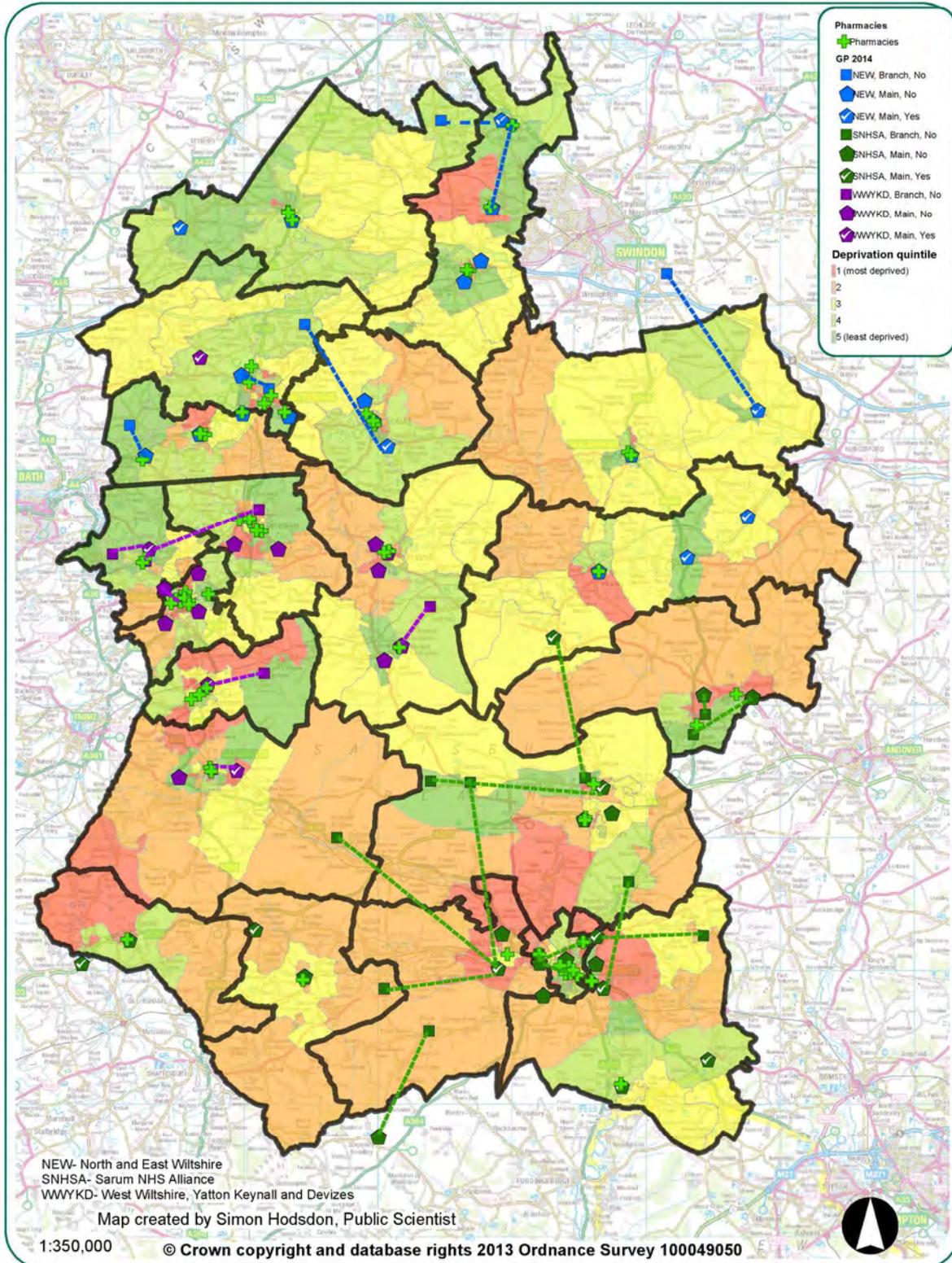
- Blue – North and East Wiltshire
- Green – Sarum
- Purple – West Wiltshire, Yatton Keynell and Devizes

Main GP surgeries are a pentagon in shape and branch surgeries are represented by a square. Dispensing GP practices can be identified with a white tick overlaying the pentagon for the surgery.

Community pharmacies are represented by a green cross and labelled by name. The community area is then shaded to indicate areas of higher or lower deprivation according to adjusted 2011 Indices of Deprivation. In the example below there are four main GP surgeries, one of which is a dispensing GP, one branch surgery, and five pharmacies. The surgeries are commissioned by North and East Wiltshire CCG Cluster.

# Map: Overview of Wiltshire Community Areas

## Locations of Wiltshire GP practices and Pharmacies



<b>AMESBURY COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>• Total population is 34,324</li> <li>• In relation to the other 19 community areas Amesbury has the second highest percentage of its total population under the age of 15 years.</li> <li>• Amesbury has the 2nd smallest population aged 65 years and over of all Wiltshire's community areas.</li> </ul>
Number of LSOA which are within 20% most deprived in Wiltshire	<ul style="list-style-type: none"> <li>• There are no LSOAs out of a total of 18 in Amesbury within the 20% most deprived in England.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>• None</li> </ul>
Number of Community Pharmacies	<p>Boots Amesbury 40 Salisbury Street, Amesbury SP4 7HD</p> <p>Lloyds Amesbury 67 Bulford Road Durrington SP4 8DL</p> <p>Boots Amesbury Unit 8 Stonehenge Walk The Centre Amesbury SP4 7DB</p>
Number of GP surgeries	<ul style="list-style-type: none"> <li>• Two main surgeries and five branch surgeries.</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>• Three dispensing GPs</li> </ul>

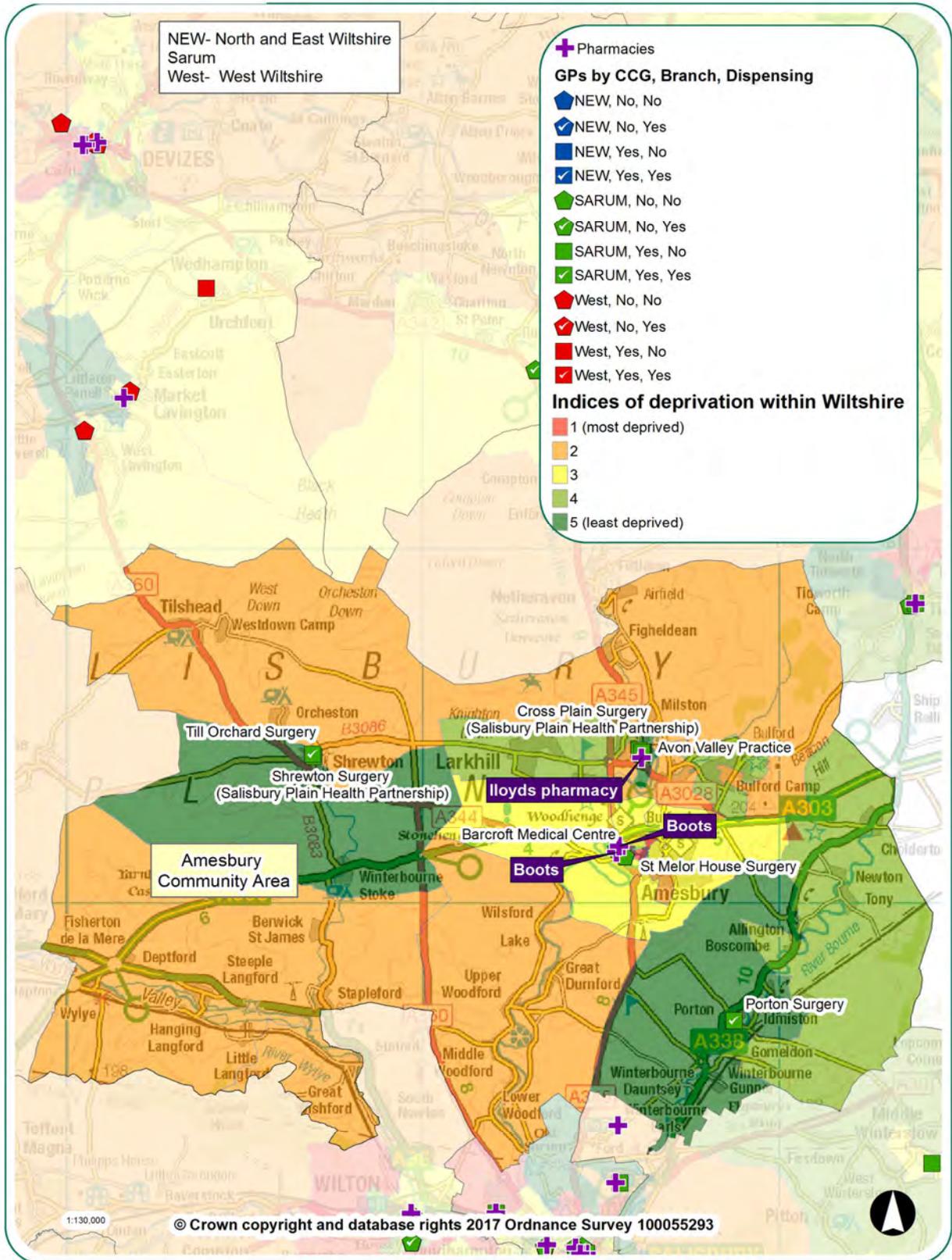
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>• One Community Pharmacy provides care home services</li> <li>• No Community Pharmacy offers home delivery service.</li> <li>• All Community Pharmacies in Amesbury area are open on a Saturday.</li> <li>• None open on Sunday.</li> <li>• None open evenings.</li> <li>• It does not show the nearest community pharmacies in Hampshire. Hampshire community pharmacies are further away for Amesbury residents than the alternative pharmacies located within Wiltshire's neighbouring community areas.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease (CVD)	<ul style="list-style-type: none"> <li>• Slightly higher than the Wiltshire average, ranking 18<sup>th</sup> out of the 20 Community Areas for hospital admissions from Cardiovascular Disease.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific CVD interventions,</li> </ul>
Diabetes	<ul style="list-style-type: none"> <li>• Comparable with the Wiltshire average for diabetes hospital admissions, with 0.9 admissions per 1000 annually.</li> <li>• None community pharmacy in the area offers diabetes screening (non-commissioned)</li> <li>• Two community pharmacies stated they would offer diabetes screening if commissioned with training.</li> <li>• Two community pharmacies state that they would offer Diabetes Type I and II specific medicines management if commissioned with training.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• Slightly higher admission rates for COPD than the Wiltshire average. (1.5 per 1000 and ranks 8<sup>th</sup> highest community area for COPD hospital admissions</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Ranks 4 out of 20 Community Areas for Asthma hospital related admissions (1.4 per 1000)</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Asthma medicines management but two would be willing to provide the service if commissioned with training.</li> </ul>

<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• Two community pharmacies offering both needle exchange and supervised administration service (commissioned).</li> <li>• Out of the 20 Community Areas, Amesbury had the third highest percentage of respondents from the 2010 public survey stating that they would like to use a disposal of injecting equipment service at the pharmacy.</li> <li>• Amesbury is above the Wiltshire average for admissions to hospital related to alcohol for under 18 year olds and adults.</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• Two Community Pharmacies in the area deliver the No Worries! service. This means provision of testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 33 young people with the infection in 2016 which was 10.1% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Estimates show that 20.1% of people in Amesbury smoke which is similar to the Wiltshire average of 20.2%.</li> <li>• One of the Community Pharmacies in this Community Area is commissioned to offer a Support to Stop Smoking Service.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• Wiltshire does not commission any of the community pharmacies in this area to provide obesity management but one would be willing to provide if commissioned to do so with training.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Amesbury - Tidworth, Pewsey, Devizes, Warminster, Wilton, Salisbury, Southern Wiltshire. There will also be pharmaceutical services available across the border in neighbouring Hampshire.</li> </ul>

# Amesbury Community Area Map



## Wiltshire GP map 2017



<b>BRADFORD ON AVON COMMUNITY AREA</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 18,275</li> <li>Bradford on Avon had the third highest population of people aged 65+</li> </ul>
Number of LSOA which are within 20% most deprived in Wiltshire	<ul style="list-style-type: none"> <li>There are 11 LSOAs in Bradford on Avon of which none are within the 20% most deprived in Wiltshire quintile.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>Both pharmacies in Bradford on Avon are now run by Day Lewis Pharmacy Ltd</li> </ul>
Number of Community Pharmacies	<p>Day Lewis Pharmacy Station Approach Bradford on Avon BA15 1DQ</p> <p>Day Lewis Pharmacy 6 Silver Street Bradford on Avon BA15 1JX</p>
Number of GP surgeries	<ul style="list-style-type: none"> <li>One main surgery and two branch surgeries</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>Two dispensing GPs</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>No Community Pharmacy is commissioned to offer a care home service but one provides a delivery service.</li> <li>Both Community Pharmacies are open on Saturdays.</li> <li>Neither is open on Sundays.</li> <li>No evening opening.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease (CVD)	<ul style="list-style-type: none"> <li>Bradford on Avon has a under 75 years CVD mortality rate of 48 per 100, 000 which is not significantly different to the rest of the county.</li> <li>Wiltshire does not commission either of the community pharmacies in the area to offer specific CVD interventions, but one was willing to deliver with training.</li> </ul>

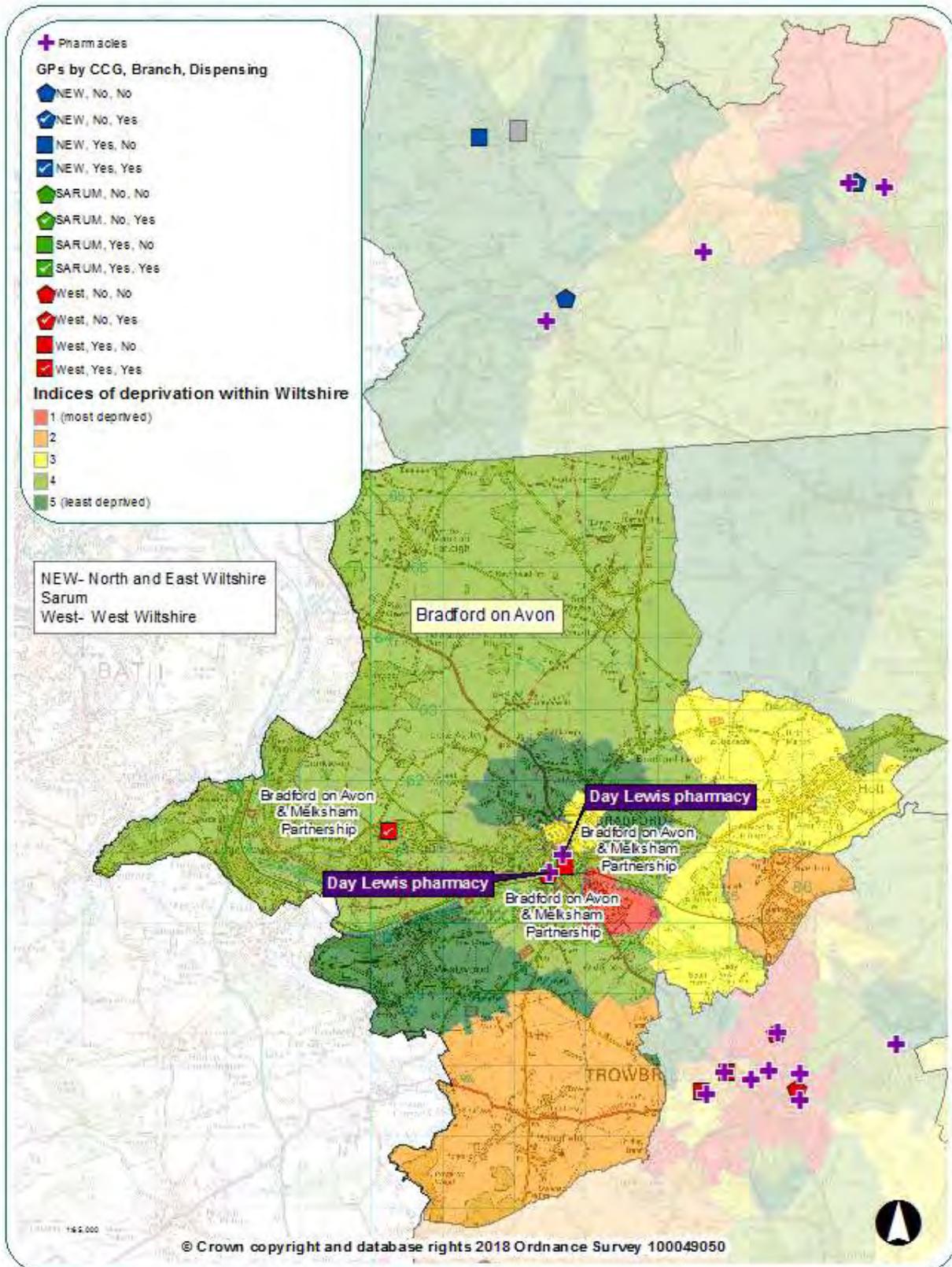
Diabetes	<ul style="list-style-type: none"> <li>• Diabetes hospital admissions are close to the Wiltshire average at 0.6 per 1000 population. Bradford on Avon ranks 12 highest for diabetes admissions.</li> <li>• Wiltshire does not commission either of the community pharmacies in the area to offer specific Diabetes Type I and II specific medicines management. One stated that they are currently commissioned to provide diabetes services</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• COPD hospital admission rate 0.8 per 1000 population and is below to the Wiltshire average.</li> <li>• Wiltshire does not commission either of the community pharmacies in the area to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Asthma hospital admission rate is the third highest across Wiltshire; close the Wiltshire average.</li> <li>• Wiltshire does not commission either of the community pharmacies in the area to offer specific Asthma medicines management but one would be willing to if commissioned to do so with training. One stated they are commissioned to provide an asthma service.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• Bradford on Avon's under 18s alcohol specific admissions rate is 54.9 per 1000, 000</li> <li>• Both of the community pharmacies offer a supervised administration service. One of the community pharmacies is commissioned to provide a needle exchange service.</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• One community pharmacy is commissioned to provide testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 9 young people with the infection in 2016 which was 5.8% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>

Smoking	<ul style="list-style-type: none"> <li>• Estimates show that 9.0% of the population of Bradford-on-Avon smoke, ranking 11th lowest out of the 20 Community Areas for smoking prevalence.</li> <li>• One of the Community Pharmacies in the area is commissioned to offer a Support to Stop Smoking Service.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• The number of children in Reception and Year 6 in Bradford on Avon are similar to the Wiltshire average of 21% and 29.8% respectively.</li> <li>• Wiltshire does not commission either of the community pharmacies in the area to offer weight management. Both state they would if commissioned and trained.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Bradford on Avon - Trowbridge, Melksham and Corsham. There is also availability of Community Pharmacy in Bath, and in Somerset.</li> </ul>

# Bradford on Avon Community Area Map



## Bradford on Avon Community Area Pharmacies and GP locations



<b>CALNE COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 23,817</li> </ul>
Number of LSOA which are within 20% most deprived in Wiltshire	<ul style="list-style-type: none"> <li>There is one LSOA in Calne out of a total of 14 which is among the 20% in England with the highest percentage of households experiencing three or four types of deprivation.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>None</li> </ul>
Number of Community Pharmacies *100 hour pharmacy	<p>Well Pharmacy Unit 2 New New High Street Calne SN11 0BH</p> <p>Pharmacy at Northlands (Noorani &amp; Sons Ltd)* 30-32 North Street Calne SN11 0HH</p> <p>Boots Calne 18 Phelps Parade Calne SN11 0HA</p> <p>Lloyds Calne 7 Harrier Close Lansdowne Centre Calne SN11 9UT</p>
Number of GP surgeries	<ul style="list-style-type: none"> <li>Three main surgeries</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>One dispensing GP</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>Two Community Pharmacies provides a home delivery service (non-commissioned).</li> <li>One Community Pharmacy currently provides a Care Home service (non-commissioned) and the other two states they would if commissioned.</li> <li>All four Community Pharmacies are open on Saturdays.</li> <li>One is open on Sundays.</li> <li>One does evening opening.</li> </ul>

<b>SPECIFIC DISEASES</b>	
Cardiovascular disease (CVD)	<ul style="list-style-type: none"> <li>• CVD admissions equates to 17.1 per 1000 population which is close to the Wiltshire average for admissions from CVD and ranks 16<sup>th</sup> out of 20.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific CVD interventions, three stated they would be willing, if commissioned, to offer specific medicines management for CHD and hypertension and Vascular Risk Assessment Service (NHS Health Check).</li> </ul>
Diabetes	<ul style="list-style-type: none"> <li>• Close to Wiltshire average for Diabetes hospital admissions and ranks 8th of the 20 areas.</li> <li>• Diabetes screening is offered at one Community Pharmacy (non-commissioned)</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific medicines management for Diabetes I and II. Three community pharmacies state that they would be willing to provide this service if commissioned. Or Diabetes type I and two for diabetes type II.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• Close to the Wiltshire average for COPD hospital admissions and ranks 12th highest out of the 20 Community areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific COPD medicines management, three would be willing to if commissioned to do so.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Asthma related hospital admissions are above the Wiltshire average, ranking the 2<sup>nd</sup> highest in Wiltshire.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Asthma medicines management, three pharmacies would be willing to provide.</li> </ul>

<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• Under 18 alcohol specific hospital admission rate 42.3 per 100, 000</li> <li>• Two Community Pharmacies in the area offer needle/syringe exchange (commissioned) and three offer supervised administration (commissioned).</li> <li>• Calne has a slightly higher than the Wiltshire average rate for hospital admissions related to alcohol</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• The community based chlamydia screening programme diagnosed 38 young people with the infection in 2016 which was 15% of those that tested compared to a Wiltshire average of 8.4%</li> <li>• One Community Pharmacies in the area is commissioned to provide the No Worries! Service. This provides testing for Chlamydia and treatment for those who test positive, emergency hormonal contraceptive, pregnancy testing and free condoms.</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Estimates show that 17.2% of the population of Wiltshire smoke. Calne ranks 18<sup>th</sup> highest out of 20 Community Areas for smoking prevalence based upon 2009 lifestyle data.</li> <li>• Two of the community pharmacies in the area are currently commissioned to provide Support to Stop Smoking.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• The number of children in Reception and Year 6 in Calne is very similar to the Wiltshire average of 21% and 29.8% respectively.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific obesity management currently but two state that they would be willing to if commissioned to do so.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Calne: Devizes, Corsham, Chippenham, Wootton Bassett &amp; Cricklade, Marlborough.</li> </ul>



<b>CHIPPENHAM COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 45,479</li> </ul>
Number of LSOA which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>There are 28 LSOAs in this community area, of which 2 are among the 20% in England with the highest percentage of household deprivation.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>None</li> </ul>
Number of Community Pharmacies *100 hour pharmacy	<p>Boots Chippenham 8-9 High Street Chippenham SN15 3ER</p> <p>Lloyds Chippenham* Hathaway Medical Centre Middlefield Road Chippenham SN14 6GT</p> <p>Morrisons Chippenham Cepen Park North Malmesbury Road Chippenham SN14 6UZ</p> <p>Lloyds in Sainsbury's Bath Road Chippenham SN14 0BJ</p> <p>Lloyds Chippenham St Lukes Drive Rowden Hill Chippenham SN15 2SD</p> <p>Well Pharmacy Lodge Road Chippenham SN15 3SY</p>

Number of GP surgeries	<ul style="list-style-type: none"> <li>• Four main surgeries and two branch surgeries</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>• Two dispensing GP</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>• Three community pharmacies who responded to the survey currently provide a Care Homes service and one stated they would if commissioned with training.</li> <li>• Two pharmacies offer a home delivery service.</li> <li>• All six are open on Saturdays</li> <li>• Four are open on Sundays.</li> <li>• One opens late evenings until 10.30pm every weekday and until 10pm on Sundays.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease (CVD)	<ul style="list-style-type: none"> <li>• No significant difference for CVD mortality compared to the rest of Wiltshire.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific CHD medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>
Diabetes	<ul style="list-style-type: none"> <li>• Close to the Wiltshire average for Diabetes hospital admissions and ranks 2nd lowest out of the 20 areas.</li> <li>• One pharmacy provides Diabetes Type I services and four provide diabetes types II medicines management not offered from any pharmacy, two pharmacies are willing and able if commissioned.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• Close to the Wiltshire average for COPD hospital admissions and ranks 14th out of the 20 areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Close to the Wiltshire average for Asthma hospital admissions and ranks 8th highest out of the 20 areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Asthma medicines management, one does provide (non-commissioned) and two would be willing to provide the service with training.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• Under 18 alcohol specific hospital admissions is 85.2 per 100, 000</li> <li>• Two Community Pharmacies in the area offer needle/ syringe exchange and supervised administration</li> </ul>

Sexual health	<ul style="list-style-type: none"> <li>• One community pharmacy is commissioned to deliver the No Worries! Service. This provides testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 64 young people with the infection in 2016 which was 8.2% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Very similar to the Wiltshire average for the estimated percentage of smokers.</li> <li>• Four of the Community Pharmacies are currently commissioned to offer Support to Stop Smoking.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• The number of children in Reception in Calne are very similar to the Wiltshire average of 21% however for year 6 the figure is slightly higher in Chippenham at 32.5% compared to the Wiltshire average of 29.8%.</li> <li>• Two Community Pharmacy state they would be willing to offer obesity management service if commissioned with training.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Chippenham - Malmesbury, Calne and Corsham.</li> </ul>



<b>CORSHAM COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>• Total population is 20,909</li> <li>• Fifth highest for under 20s population and fourth highest for under 15s. Those aged 65+ account for 20.3% of the population</li> </ul>
Number of LSOA which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>• Corsham community area has 12 LSOA none of which are amongst the most deprived 20% in England.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>• None</li> </ul>
Number of Community Pharmacies	<p>Box Pharmacy 10 High Street Box SN13 8NN</p> <p>Boots Corsham 22 Martingate Corsham SN13 0HL</p> <p>Shaunaks Corsham The Pharmacy – Porch Surgery Beechfield Road Corsham SN13 9DN</p> <p>Distance-selling pharmacy:  Pharmaxo pharmacy services (unit A15 Fiveways Estate, Westwell Road, Corsham, SN13 9RG)</p>
Number of GP surgeries	<ul style="list-style-type: none"> <li>• Two main surgeries plus one branch surgery.</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>• One – Colerne (commissioned by BANES LA)</li> </ul>

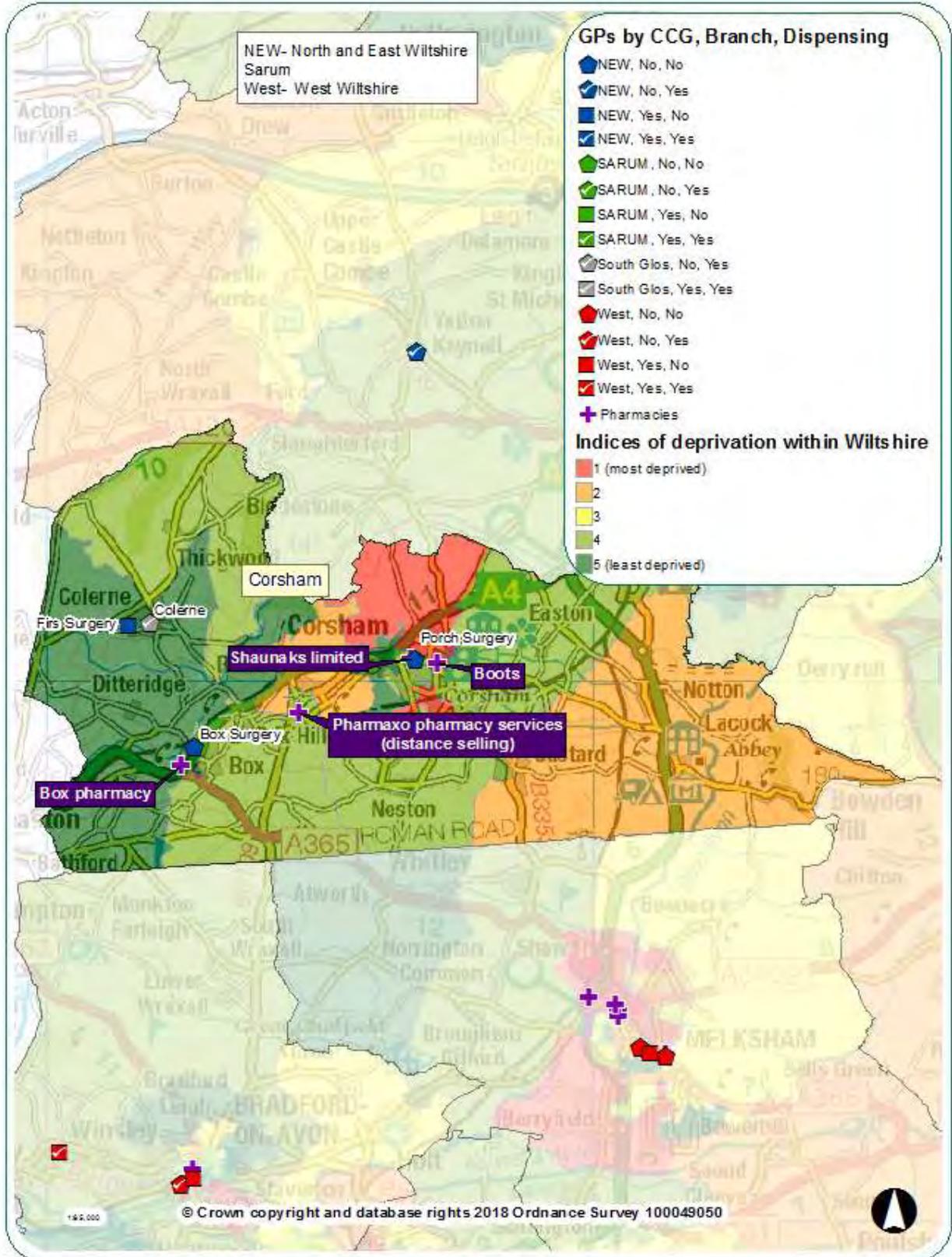
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>• One Community Pharmacy state that they provide a Care Home service. One provides a delivery service</li> <li>• Two open Saturdays.</li> <li>• No Sunday opening.</li> <li>• No late evening opening.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease (CVD)	<ul style="list-style-type: none"> <li>• Corsham has no significantly different under 75s CVD mortality rate compared to the rest of Wiltshire.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific offer specific CHD or hypertension medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>
Diabetes	<ul style="list-style-type: none"> <li>• Corsham compares unfavourably (4<sup>rd</sup> highest) among the Community Areas for diabetes admissions to hospital (high admission rate).</li> <li>• Two Community Pharmacies would be willing to provide Diabetes screening if it was commissioned with training.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• A similar hospital admission rate to the Wiltshire average (10 out of 20) for Chronic Obstructive Pulmonary Disease</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific COPD medicines management.</li> </ul>

Asthma	<ul style="list-style-type: none"> <li>• Corsham community area is close to the Wiltshire average for asthma related hospital admissions, and is the 5<sup>th</sup> highest in the county.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Asthma medicines management, one would be willing and able and another if commissioned with training.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• Under 18s alcohol specific hospital admissions rate 35.3 per 100, 000</li> <li>• Two Community Pharmacies provide a supervised administration service (commissioned) and one is commissioned to provide syringe/needle exchange.</li> <li>• Alcohol related admissions to hospital are significantly lower than the Wiltshire average in Corsham community area.</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• Pickwick Ward has a higher than average teenage conception rate.</li> <li>• The community based chlamydia screening programme diagnosed 20 young people with the infection in 2016 which was 10.2% of those that tested compared to a Wiltshire average of 8.4%</li> <li>• One community pharmacy is commissioned to deliver the No Worries! Service. This provides testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Estimates show that 10.7% of people in Corsham smoke which is below the County average.</li> <li>• Three of the Community Pharmacies are commissioned to provide Support to Stop Smoking.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• None of the Community Pharmacies in the area is commissioned to provide obesity management but two state they would be willing to if commissioned to do so.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Corsham - Chippenham, Calne, Melksham, Bradford on Avon.</li> </ul>

# Corsham Community Area Map



## Corsham Community Area Pharmacies and GP locations



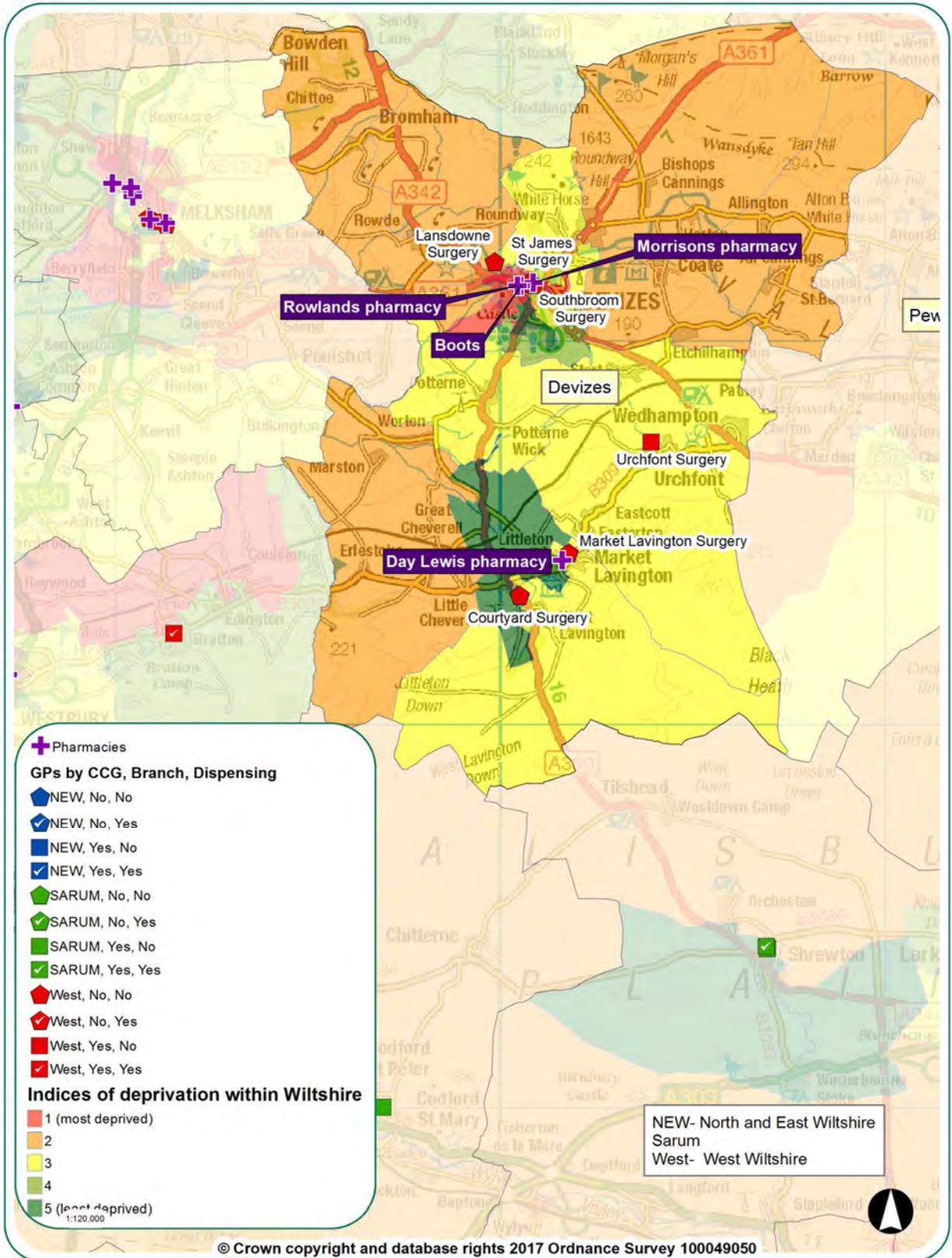
<b>DEVIZES COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>• Total population is 32, 849</li> <li>• 22.4% of those living in Devizes are 65+</li> </ul>
Number of LSOA which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>• There are 19 LSOA in the Devizes Community Area of which none are among the 20% in England with the highest percentage of households experiencing three or four types of deprivation.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>• None</li> </ul>
Number of Community Pharmacies	<p>Day Lewis Market Lavington 37 Rochelle Court Market Place Market Lavington Devizes SN10 4AT</p> <p>Morrisons Devizes 15-16 Estcourt Street Devizes SN10 1LA</p> <p>Boots Devizes 14-15 The Brittox Devizes SN10 1SJ</p> <p>Rowlands Pharmacy 1 The Little Brittox Devizes SN10 1AR</p>
Number of GP surgeries	<ul style="list-style-type: none"> <li>• Five main surgeries and one branch.</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>• No dispensing GPs</li> </ul>

Access to Community Pharmacies	<ul style="list-style-type: none"> <li>No pharmacy would be willing to provide a care home service, and one pharmacy would be willing to provide a delivery service with training. One pharmacy does provide a goodwill delivery service</li> <li>One opens until 8pm each weekday and until 7pm on a Saturday.</li> <li>All are open on Saturdays.</li> <li>Two are open on Sundays.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease (CVD)	<ul style="list-style-type: none"> <li>Similar to the Wiltshire average for mortality from CVD.</li> <li>Wiltshire does not commission any of the community pharmacies in the area to offer specific CHD or Hypertension medicines management or Vascular Risk Assessment Service (NHS Health Check). Two would be willing to provide with training.</li> </ul>
Diabetes	<ul style="list-style-type: none"> <li>Similar to the Wiltshire average for Diabetes hospital admissions and ranks 9<sup>th</sup> out of the 20 areas.</li> <li>Wiltshire does not commission any of the community pharmacies in the area to offer Diabetes screening or specific Diabetes Type I or II medicines management, three pharmacies stated that they would be willing to if commissioned with training.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>Similar to the Wiltshire average for COPD hospital admissions and ranks 7<sup>th</sup> highest of the 20 areas.</li> <li>Wiltshire does not commission any of the community pharmacies in the area to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>Above the Wiltshire average for Asthma hospital admissions and ranks highest (1<sup>st</sup>) out of 20 areas.</li> <li>Wiltshire does not commission any of the community pharmacies in the area to offer specific Asthma medicines management, two would be willing to provide with training.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>Under 18 alcohol specific hospital admissions rate 39.2 per 100, 000</li> <li>Four community pharmacies offer needle/syringe exchange commissioned and supervised administ service (commissioned).</li> </ul>

Sexual health	<ul style="list-style-type: none"> <li>• Devizes and Roundway South and Devizes North both have higher than average teenage conception rates.</li> <li>• One community pharmacy is commissioned to deliver the No Worries! Service. This provides testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 39 young people with the infection in 2016 which was 10% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• 14.2% of Devizes residents estimated to smoke which is slightly higher than the Wiltshire average.</li> <li>• Four Community Pharmacy is commissioned to provide a Support to Stop Smoking Service.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer obesity Management, three stated they would be willing to if commissioned with training.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Devizes - Calne, Marlborough, Pewsey, Amesbury, Westbury, Melksham, Warminster and Corsham.</li> </ul>

# Devizes Community Area Map

## Devizes Community Area Pharmacies and GP locations



<b>MALMESBURY COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 19,871</li> <li>Second highest proportion of males in the under 15 age group (52.8% of this age group are male).</li> </ul>
Number of LSOA which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>There are 13 LSOAs in Devizes of which none is among the 20% in England with the highest percentage of households experiencing three or four types of deprivation.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>None</li> </ul>
Number of Community Pharmacies *denotes 100 hour pharmacy	<p>Boots the Chemist Malmesbury 39 High Street Malmesbury SN16 9AA</p> <p>Lloyds Malmesbury 28 High Street Malmesbury SN16 9AU</p> <p>Boots Malmesbury* Primary Care Centre Priory Way Burton Hill Malmesbury SN16 0FB</p>
Number of GP surgeries	<ul style="list-style-type: none"> <li>Two main surgeries and one branch surgery</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>Two dispensing GPs</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>One Community Pharmacy in the area offers a home delivery service.</li> <li>No pharmacy is commissioned to offer a Care Home service.</li> <li>One Community Pharmacy is open from 6.30am until 10.30pm on weekdays.</li> <li>All three are open on Saturdays including one open from 6.30am until 8.30pm.</li> <li>One is open on Sundays.</li> </ul>

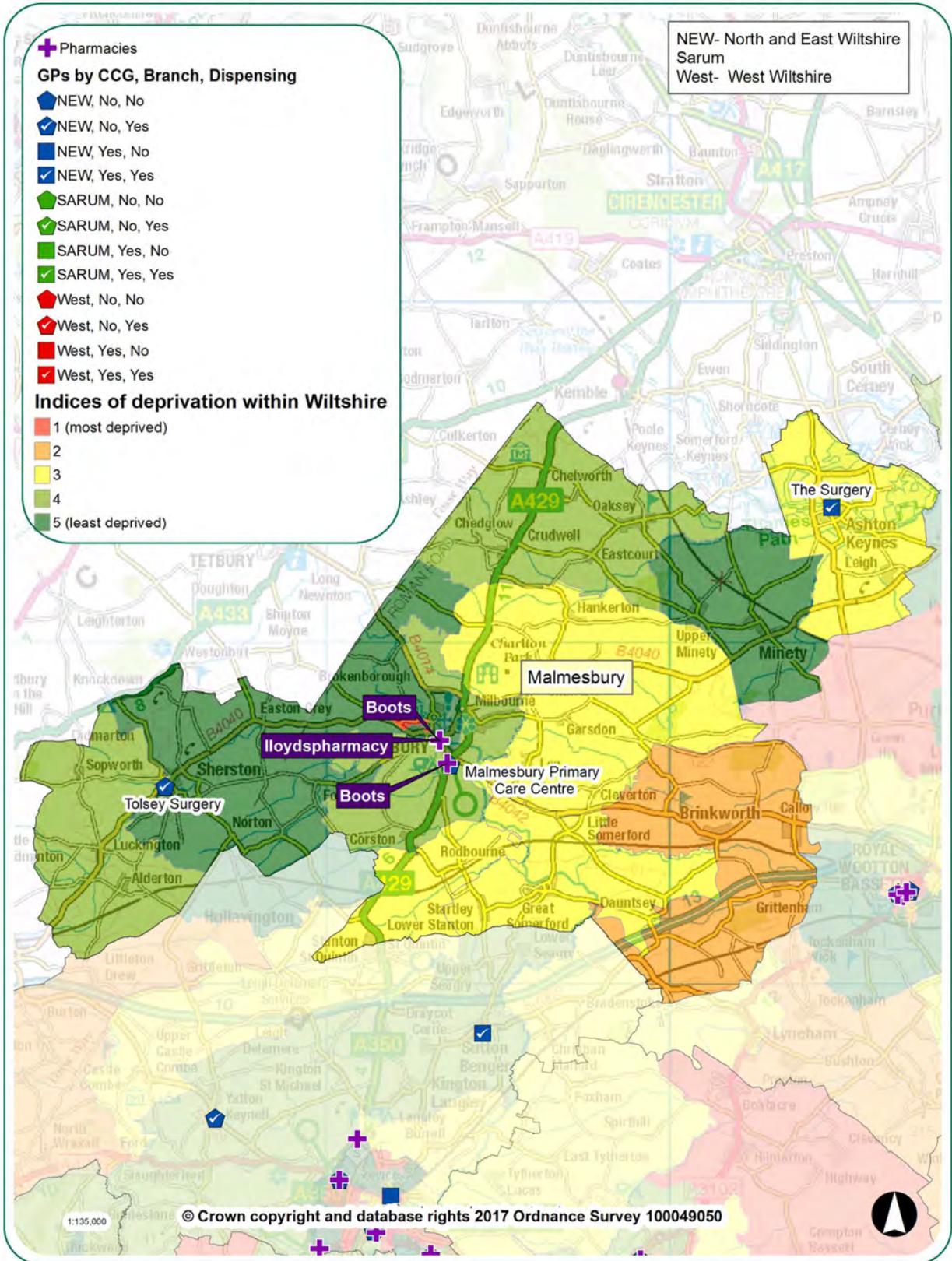
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease	<ul style="list-style-type: none"> <li>• Lower than the Wiltshire average for CVD mortality.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific CHD medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>
Diabetes	<ul style="list-style-type: none"> <li>• Below the Wiltshire average for Diabetes hospital admissions and ranks 20<sup>th</sup> out of the community areas</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Diabetes Type I or II medicines management,</li> <li>• One currently offers Diabetes screening (non-commissioned)</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• One of the lowest rates in Wiltshire for COPD hospital admissions and ranks 19th out of the 20 community areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Similar to the Wiltshire average for Asthma hospital admissions and ranks 16th highest of the 20 areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Asthma medicines management. One pharmacy was willing if commissioned with training.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse	<ul style="list-style-type: none"> <li>• Malmesbury has no reported under 18 alcohol specific hospital admissions.</li> <li>• One Community Pharmacy offers a needle/syringe exchange service (commissioned) and two offer a supervised administration service (commissioned).</li> <li>• One of the lowest alcohol related hospital admissions out of the 20 community areas with a significantly lower rate than the Wiltshire average.</li> </ul>

Sexual health	<ul style="list-style-type: none"> <li>• One community pharmacy is commissioned to deliver the No Worries! Service. This provides testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 9 young people with the infection in 2016 which was 4.9% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Very low estimated smoking prevalence. Malmesbury ranks 3<sup>rd</sup> best out of the 20 Community Areas for smoking prevalence.</li> <li>• One Community Pharmacy is commissioned to provide a Support to Stop Smoking Service.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer obesity management currently, one stated they would not be able or willing to if commissioned.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Malmesbury - Chippenham, Wootton Bassett &amp; Cricklade.</li> </ul>

# Malmesbury Community Area Map



## Malmesbury Community Area Pharmacies and GP locations



<b>MARLBOROUGH COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 18,033</li> <li>Lowest proportion of males in the u15 age group (49.7% of this age group are male)</li> </ul>
Number of LSOA which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>Out of a total of 10 LSOAs there none in the Marlborough Community Area which are among the 20% in England with the highest percentage of households experiencing three of four types of deprivation.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>None</li> </ul>
Number of Community Pharmacies	<p>Boots Marlborough 103 High Street Marlborough SN8 1LT</p> <p>Kennet Pharmacy 56 George Lane Marlborough SN8 4BY</p>
Number of GP surgeries	<ul style="list-style-type: none"> <li>Two main surgeries</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>Two dispensing GPs</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>One of the pharmacies provides home delivery, one is willing and able to provide a home delivery service (non-commissioned). One pharmacy would provide care home support with training.</li> <li>One is open on Saturdays.</li> <li>One is open on Sundays.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease (CVD)	<ul style="list-style-type: none"> <li>Similar to the Wiltshire average for CVD mortality.</li> </ul>

Diabetes	<ul style="list-style-type: none"> <li>• Lower than the Wiltshire average for hospital admissions due to Diabetes, but not significantly so. Ranked 19<sup>th</sup> lowest out of the 20 community areas.</li> <li>• One of the pharmacies responded and stated that they be able and willing to provide diabetes services and one with training.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• Similar to the Wiltshire average for hospital admission related to COPD, but again not significantly so. Ranked 15<sup>th</sup> lowest out of the 20 community areas.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Similar to the Wiltshire average for hospital admission related to Asthma, ranked 10<sup>th</sup> out of the 20 community areas.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• One Community Pharmacy offers a needle/syringe exchange service (commissioned) and one offers a supervised administration service (commissioned).</li> <li>• A lower than the Wiltshire average for alcohol related hospital admissions.</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• Marlborough East has a higher than average teenage conception rate.</li> <li>• No Community Pharmacy is commissioned to provide the No Worries! Service, which includes providing testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 14 young people with the infection in 2016 which was 7.2% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• The percentage of people in Marlborough who smoke is lower than the Wiltshire average and ranks Marlborough 7<sup>th</sup> lowest out of the 20 Community Areas.</li> <li>• One of the Community Pharmacies in the area is commissioned to provide a Support to Stop Smoking Service.</li> </ul>

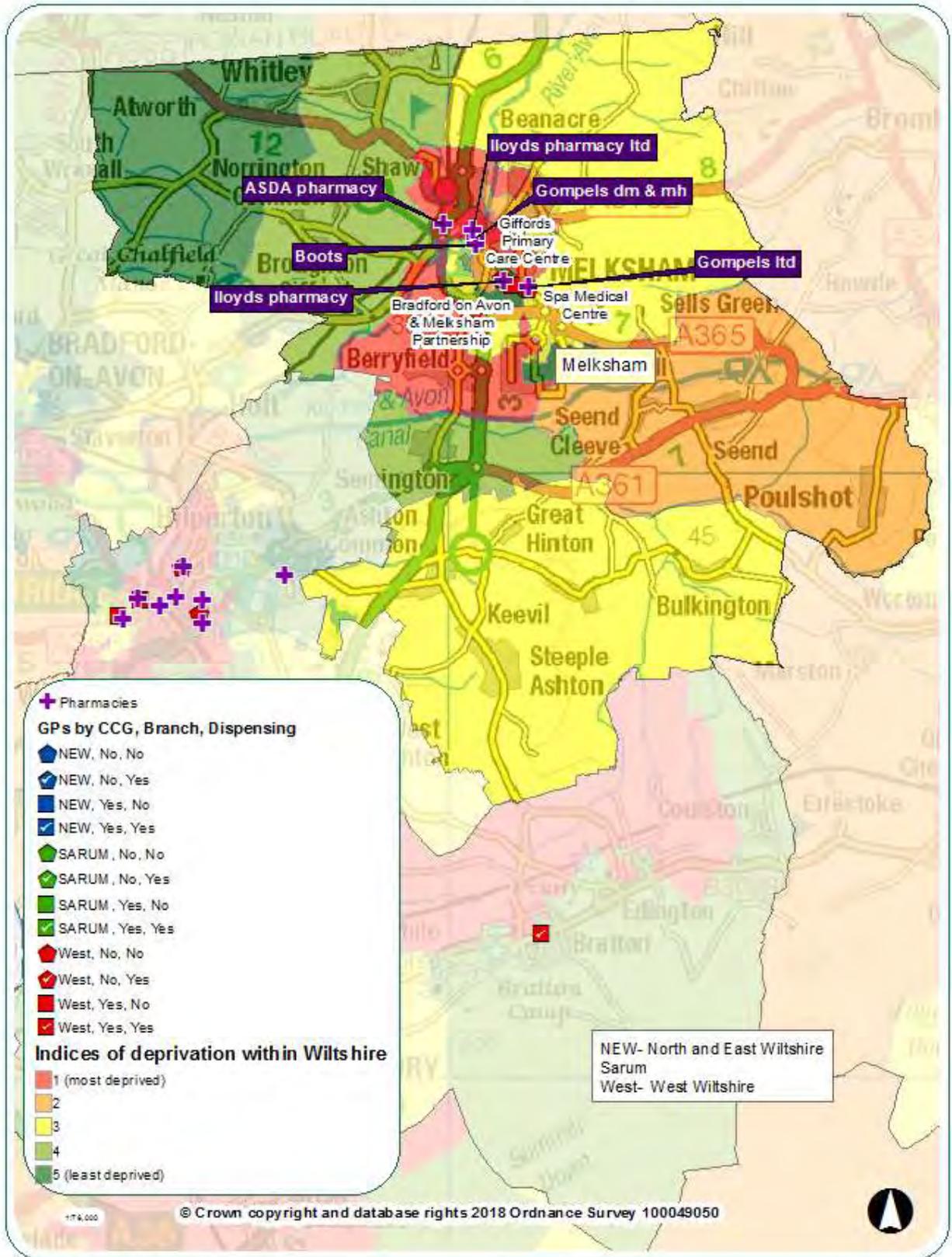
Obesity	<ul style="list-style-type: none"> <li>• One of the pharmacies stated that they would be willing to provide an obesity management service with training.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Marlborough – Royal Wootton Bassett &amp; Cricklade, Calne, Devizes and Pewsey.</li> </ul>



<b>MELKSHAM COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 29,829</li> <li>Melksham Community Area has the ninth highest percentage of its total population under the age of 20 years and the 11th highest percentage of its total population being of retirement age and over.</li> </ul>
Number of LSOA which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>There are eight LSOAs of which two are among the top 20% in England for those experiencing deprivation.</li> </ul>
<b>SERVICE PROVISION</b>	
Number of GP surgeries	<ul style="list-style-type: none"> <li>Two main surgeries and a branch</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>No dispensing GPs</li> </ul>
Number of Community Pharmacies  *denotes 100 hour pharmacy	<p>Gompels Melksham Spa Medical Centre Snowberry Lane Melksham, SN12 6LE</p> <p>Gompels Pharmacy 1Bank Street Melksham, SN12 6LE</p> <p>Boots Melksham 19-23 High Street Melksham, SN12 6JY</p> <p>Lloyds in Sainsbury's* Bath Road Melksham, SN12 6LL</p> <p>Asda Melksham* Bradford Road Melksham, SN12 8LQ</p> <p>Lloyds Melksham Giffords Primary Care Centre Spa Road Melksham, SN12 7EA</p>
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>None</li> </ul>

Access to Community Pharmacies	<ul style="list-style-type: none"> <li>• No pharmacy delivers a care home service but would if commissioned and trained.</li> <li>• Four offers a home delivery service .</li> <li>• Two are open late evenings.</li> <li>• Four are open on Saturdays.</li> <li>• Two are open on Sundays.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease	<ul style="list-style-type: none"> <li>• Similar to the Wiltshire average for CVD mortality.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific CHD or hypertension medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>
Diabetes	<ul style="list-style-type: none"> <li>• Close to the Wiltshire average for Diabetes hospital admissions and ranks 16<sup>th</sup> out of the 20 community areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Diabetes Type I or II medicines management but one said they would be willing to if commissioned. Two pharmacies provide diabetes type 2 services (non-commissioned).</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• Higher than the Wiltshire average for COPD hospital admissions. Ranks 2<sup>nd</sup> highest out of the 20 community areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific COPD medicines management, four would be willing to if commissioned.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Close to the Wiltshire average for Asthma hospital admissions and ranks 14th highest rate out of the 20 community areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Asthma medicines management, one would be willing to if commissioned, and three stated that they if commissioned with training.</li> </ul>

<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• Under 18 alcohol specific hospital admissions 53.2 100, 000</li> <li>• One community pharmacy in the area is commissioned to offer a needle/syringe exchange service and four a supervised administration service.</li> <li>• Melksham community area has similar rates of alcohol related hospital admissions to the Wiltshire average.</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• Three Community Pharmacies are commissioned to provide the No Worries! Service. This provides testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 38 young people with the infection in 2016 which was 9.5% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• The % of the total population who smoke in Melksham is estimated to be slightly higher than the Wiltshire average.</li> <li>• Five of the Community Pharmacies are commissioned to deliver a Support to Stop Smoking Service.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• None of the Community Pharmacies in the area are commissioned to deliver obesity management currently but one state that they would be willing to if commissioned.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Melksham - Bradford on Avon, Trowbridge, Westbury, Devizes and Corsham.</li> </ul>



<b>MERE COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 5,562</li> <li>Highest proportion of males in the u20 age group (53.9% of this age group are male)</li> </ul>
Number of LSOA which are within 20% most deprived in Wiltshire	<ul style="list-style-type: none"> <li>There are four LSOAs in Mere Community Area of which none are in the most deprived 20% in Wiltshire.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>None</li> </ul>
Number of Community Pharmacies	Mere Pharmacy – Dudley Taylor The Square Mere Warminster BA12 6DL
Number of GP surgeries	<ul style="list-style-type: none"> <li>One main surgeries</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>One dispensing GP</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>The Community Pharmacy is not commissioned to a home delivery service or Care Home service.</li> <li>Open on Saturdays but not on Sundays.</li> <li>No evening opening.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease (CVD)	<ul style="list-style-type: none"> <li>No significant difference between Mere and the Wiltshire average in terms of CVD mortality.</li> <li>Wiltshire does not commission the community pharmacy in the area to offer specific CHD or hypertension medicines management.</li> </ul>

Diabetes	<ul style="list-style-type: none"> <li>• Highest rate of Diabetes hospital admissions out of the 20 Community areas.</li> <li>• The Community Pharmacy in the area is not commissioned to offer Diabetes screening or specific Diabetes Type I or II medicines management.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• Close to the Wiltshire average for COPD hospital admissions. Ranks 4th out of the 20 Community Areas.</li> <li>• The Community Pharmacy in the area is not commissioned to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Lowest rate of Asthma hospital admissions out of the 20 Community Areas.</li> <li>• The Community Pharmacy in the area is not commissioned to offer specific Asthma medicines Management.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• The Community Pharmacy is commissioned to offer a needle/syringe exchange service and a supervised administration service.</li> <li>• South West Wiltshire (includes Mere, Tisbury and Wilton) is above the Wiltshire average for alcohol related hospital admissions.</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• No Community Pharmacy is commissioned to provide the No Worries! Service, which includes providing testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 4 young people with the infection in 2016 which was 7.5% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Lower than the Wiltshire average smoking prevalence.</li> <li>• The Community Pharmacy is commissioned to provide a Support to Stop Smoking Service.</li> </ul>

Obesity	<ul style="list-style-type: none"> <li>The Community Pharmacy in the area is not commissioned to offer obesity management currently but states that they would be willing to if commissioned.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>The following Community Areas in Wiltshire border Mere - Warminster and Tisbury. There is also availability of community pharmacy across the border in Somerset.</li> </ul>

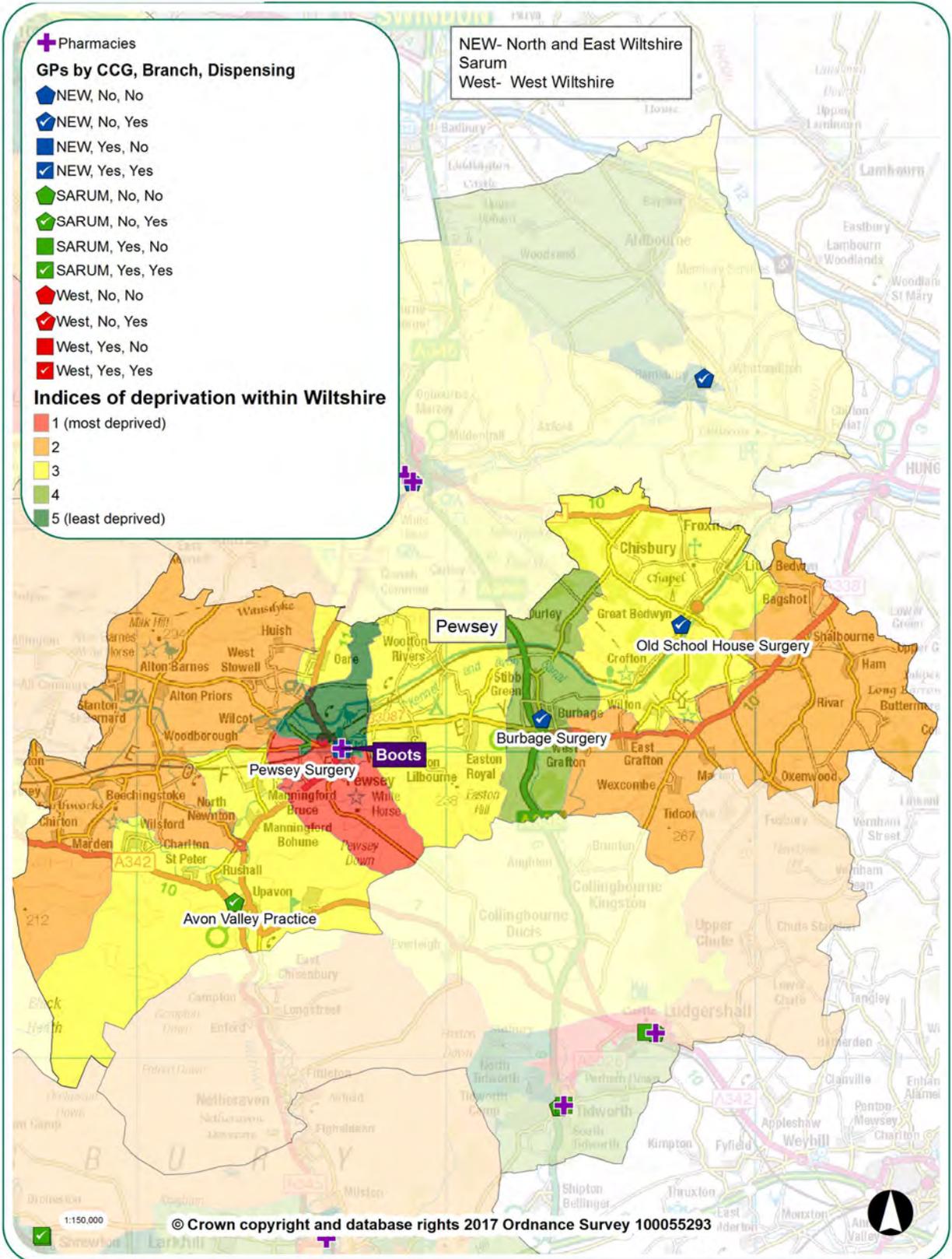


<b>PEWSEY COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 14,236</li> <li>Pewsey Community Area has the 12<sup>th</sup> highest percentage of its total population under the age of 15 years. It has the seventh highest percentage of its total population being of retirement age and over.</li> </ul>
Deprivation	<ul style="list-style-type: none"> <li>Pewsey has 8 LSOAs of which none are within England's 20% most deprived.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>None</li> </ul>
Number of Community Pharmacies	Boots Pewsey 32 High Street Pewsey SN9 5AQ
Number of GP surgeries	<ul style="list-style-type: none"> <li>Four main surgeries.</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>Three dispensing GPs</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>The Community Pharmacy is not commissioned to provide a Care Home service or home delivery service, and has not shown interest in delivery of these services.</li> <li>No evening opening.</li> <li>Open on Saturdays but not Sundays.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease	<ul style="list-style-type: none"> <li>Lower than the Wiltshire average for mortality from CVD.</li> <li>The Community Pharmacy is not commissioned to offer specific CHD or hypertension medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>

Diabetes	<ul style="list-style-type: none"> <li>• Close the Wiltshire average for Diabetes hospital admissions rate. Ranks 3rd lowest out of the 20 Community Areas.</li> <li>• The Community Pharmacy in the area is not commissioned to offer Diabetes screening or specific Diabetes Type I or II medicines management but would be willing to if commissioned.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• Lower than the Wiltshire average for COPD hospital admissions rate. Ranks the lowest out of the 20 Community Areas.</li> <li>• The Community Pharmacy is not commissioned to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Lower than the Wiltshire average for Asthma hospital admissions rate. Ranks 2nd lowest out of the 20 Community Areas.</li> <li>• The Community Pharmacy is not commissioned to offer specific Asthma medicines management but would be willing to if commissioned with training.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• Under 18 alcohol specific hospital admission rate is 90.9 per 100, 000 population.</li> <li>• The Community Pharmacy is commissioned to offer a needle/syringe exchange service and sharps disposal and supervised consumption.</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• Unable to provide under 18 conception rates for this community area</li> <li>• One community pharmacy is commissioned to deliver the No Worries! Service. This provides testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 10 young people with the infection in 2016 which was 10.5% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Ranks 4<sup>th</sup> lowest out of the 20 Community areas for smoking prevalence.</li> <li>• The Community Pharmacy is commissioned to provide a Support to Stop Smoking Service.</li> </ul>

Obesity	<ul style="list-style-type: none"> <li>The Community Pharmacy is not commissioned to offer an obesity management service but states that they would be willing to if commissioned with training.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>The following Community Areas in Wiltshire border Pewsey – Marlborough, Devizes, Amesbury and Tidworth.</li> </ul>

Pewsey Community Area  
Pharmcies and GP locations

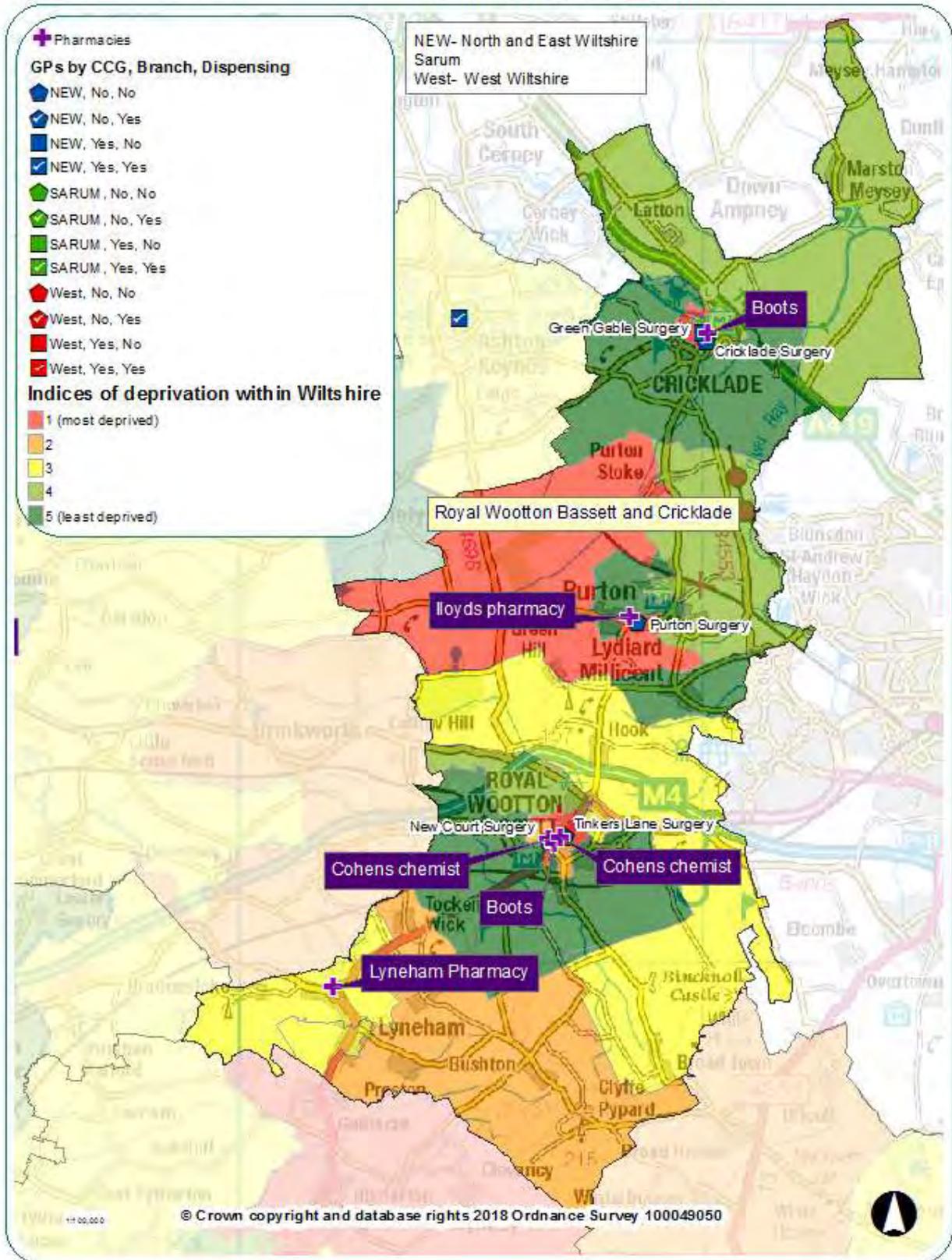


<b>ROYAL WOOTTON BASSETT &amp; CRICKLADE COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 30,349</li> <li>Highest proportion of males in the under 15 age group (52.9% of this age group are male). 3rd highest proportion of males in the 20-64 age group (50.9%)</li> </ul>
Deprivation	<ul style="list-style-type: none"> <li>RWB&amp;C has 18 LSOA of which none are in England's 20% most deprived.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>Lloyds Pharmacy and CLM Jones and Partner (RWB) are now under ownership of 'Cohen's Chemist – entry amended below.</li> <li>New pharmacy in Lyneham, details below</li> </ul>
Number of Community Pharmacies	<ul style="list-style-type: none"> <li>Five Community Pharmacies, of which 4 responded to the contractor survey (non-responder highlighted in red below)</li> </ul> <p>Lloyds Purton 7 The Parade Purton Swindon, SN5 4BX</p> <p>Boots Cricklade 100 High Street Cricklade Swindon, SN6 6AA</p> <p>Boots Wootton Bassett 133 High Street Royal Wootton Bassett Swindon, SN4 7AY</p> <p><b>Cohen's Chemist (formerly Lloyds Pharmacy – Wootton Bassett)</b> <b>Unit 19 - Boroughfields Shopping Centre</b> <b>Royal Wootton Bassett</b> <b>Swindon, SN4 7AX</b></p> <p>Cohen's Chemist 102 High Street Royal Wootton Bassett Swindon, SN4 7AU</p> <p>Lyneham Pharmacy, Edmonds Garage, The Green, Lyneham, SN15 4PB</p>

Number of GP surgeries	<ul style="list-style-type: none"> <li>• Three main surgeries and two branch.</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>• One dispensing GP</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>• Of those who responded none of the community pharmacies offer a Care Home service (non-commissioned) and one stated that they would be willing to if commissioned.</li> <li>• Four of the respondents' state that they don't offer home delivery service (non-commissioned).</li> <li>• All open on Saturdays except one (Lyneham).</li> <li>• None open on Sundays.</li> <li>• No evening opening.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease (CVD)	<ul style="list-style-type: none"> <li>• Higher than the Wiltshire average for CVD mortality rate.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific CHD medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>
Diabetes	<ul style="list-style-type: none"> <li>• Lower than the Wiltshire average for Diabetes hospital admissions rate, ranking 2nd lowest out of the 20 areas.</li> <li>• Three respondents stated that they would be able and willing to provide specific medicines management for Type I and II Diabetes if commissioned with training. One provides a diabetes type 2 service.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• Close to the Wiltshire average for the COPD hospital admissions rate, ranking 5<sup>th</sup> highest out of the 20 areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Close to the Wiltshire average rate for Asthma hospital admissions and ranks 7th lowest of the 20 areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Asthma medicines management but three would be willing to if commissioned.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	

Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• Under 18s alcohol specific hospital admission rate is 33.6 per 100, 000 pop</li> <li>• Three Community Pharmacies offer needle/syringe exchange (commissioned). Four offer supervised administration (commissioned).</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• No Community Pharmacy is commissioned to provide the No Worries! Service, which includes providing testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 15 young people with the infection in 2016 which was 6% of those that tested compared to a Wiltshire average of 8.4%</li> <li>•</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Smoking prevalence estimates are lower than the Wiltshire average and Royal Wootton Bassett and Cricklade has the 8<sup>th</sup> lowest rate out of the 20 community areas.</li> <li>• Two Community Pharmacies are commissioned to offer a Support to Stop Smoking Service.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• No Community Pharmacy is commissioned to offer obesity management but one stated that they would be willing to if commissioned with training.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Royal Wootton Bassett and Cricklade - Malmesbury, Chippenham, Calne and Marlborough. There is also availability of pharmacy services in neighbouring Swindon.</li> </ul>

**Royal Wootton Bassett and Cricklade Community Area  
Pharmacies and GP locations**

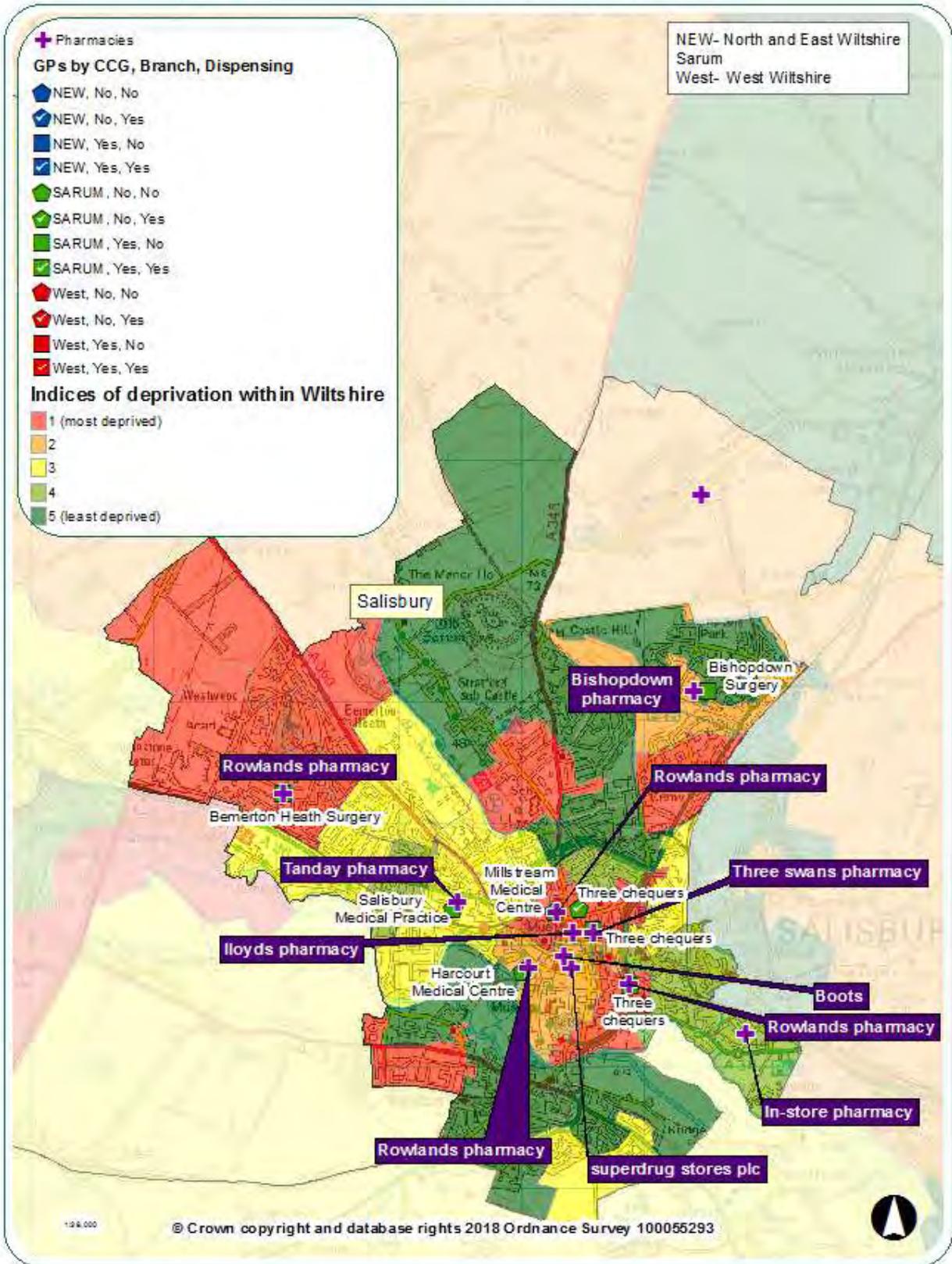


<b>SALISBURY COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>• Total population is 42, 429</li> <li>• Lowest proportion of males in the 65+ age group (42.9% of this age group are male)</li> </ul>
Number of LSOA which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>• There are 27 LSOAs in the Salisbury Community Area of which three are among the 20% in England with the highest percentage of households experiencing three or four types of deprivation.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>• None</li> </ul>

<p>Number of Community Pharmacies</p>	<ul style="list-style-type: none"> <li>Eleven Community Pharmacies (plus one distance selling pharmacy), of which 10 responded to the contractor survey (non-responders highlighted in red below)</li> </ul> <p>Boots Salisbury 41-51 Silver Street Salisbury SP1 2NG</p> <p>Lloyds Pharmacy 4-6 Minster Street Salisbury SP1 1UA</p> <p>Superdrug Salisbury 12-14 Old George Mall Salisbury SP1 2AG</p> <p>Rowlands Pharmacy Avon approach Salisbury SP1 3SL</p> <p>Rowlands Pharmacy 82 St Ann Street Salisbury SP1 2PT</p> <p>Rowlands Pharmacy Harcourt Medical Centre Cranebridge Road Salisbury SP2 7TD</p> <p>Dispensing Appliance Contractor: Fittleworth Medical, Units 12-14, Barnack Business Park, Salisbury, SP1 2LP</p> <p>Rowlands Pharmacy Pembroke Road Bemerton Heath Salisbury SP2 8DJ</p> <p>Three Swans Pharmacy Rollestone Street Salisbury SP1 1DX</p> <p>Tanday Fisherton House Fountain Way Wilton Road Salisbury SP2 7FD</p> <p>Tesco Salisbury Bourne Centre Southampton Road Salisbury SP1 2NY</p> <p>Medicine Clinic Bishopdown Surgery 28 St Clements Way Bishopdown Salisbury SP1 3FF</p>
<p>Number of GP surgeries</p>	<ul style="list-style-type: none"> <li>Five main GP surgeries and one branch surgeries</li> <li>In addition, there is a NHS Walk In Centre in Salisbury</li> <li>As of April 2017 Endless Street, Three Swans and St Anns practices merged to become the Three Chequers Medical Practice</li> </ul>
<p>Number of Dispensing GPs</p>	<ul style="list-style-type: none"> <li>One dispensing GP</li> </ul>

<p>Access to Community Pharmacies</p>	<ul style="list-style-type: none"> <li>• Five Community Pharmacies are willing to provide a Care Home service</li> <li>• Six provides a home delivery service.</li> <li>• Two with evening opening.</li> <li>• Seven are open on Saturdays.</li> <li>• Two are open on Sundays.</li> </ul>
<p><b>SPECIFIC DISEASES</b></p>	
<p>Cardiovascular disease (CVD)</p>	<ul style="list-style-type: none"> <li>• No significant difference in CVD mortality rate when compared to County</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific CHD medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>
<p>Diabetes</p>	<ul style="list-style-type: none"> <li>• Close to the Wiltshire average for Diabetes hospital admissions rate. Ranks 6<sup>th</sup> highest of the 20 Community Areas.</li> <li>• No Community Pharmacies offer diabetes screening (non-commissioned) and all state that they would be willing to if commissioned.</li> </ul>
<p>Chronic Obstructive Pulmonary Disease (COPD)</p>	<ul style="list-style-type: none"> <li>• Third highest Community Area rate for COPD hospital admissions.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific COPD medicines management.</li> </ul>
<p>Asthma</p>	<ul style="list-style-type: none"> <li>• 6<sup>th</sup> highest Asthma hospital admissions out of the 20 Community Areas.</li> <li>• None of the Community Pharmacies in the area states that they currently offer specific Asthma medicines management. Eight stated that they would be willing to if commissioned with training.</li> </ul>
<p><b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b></p>	

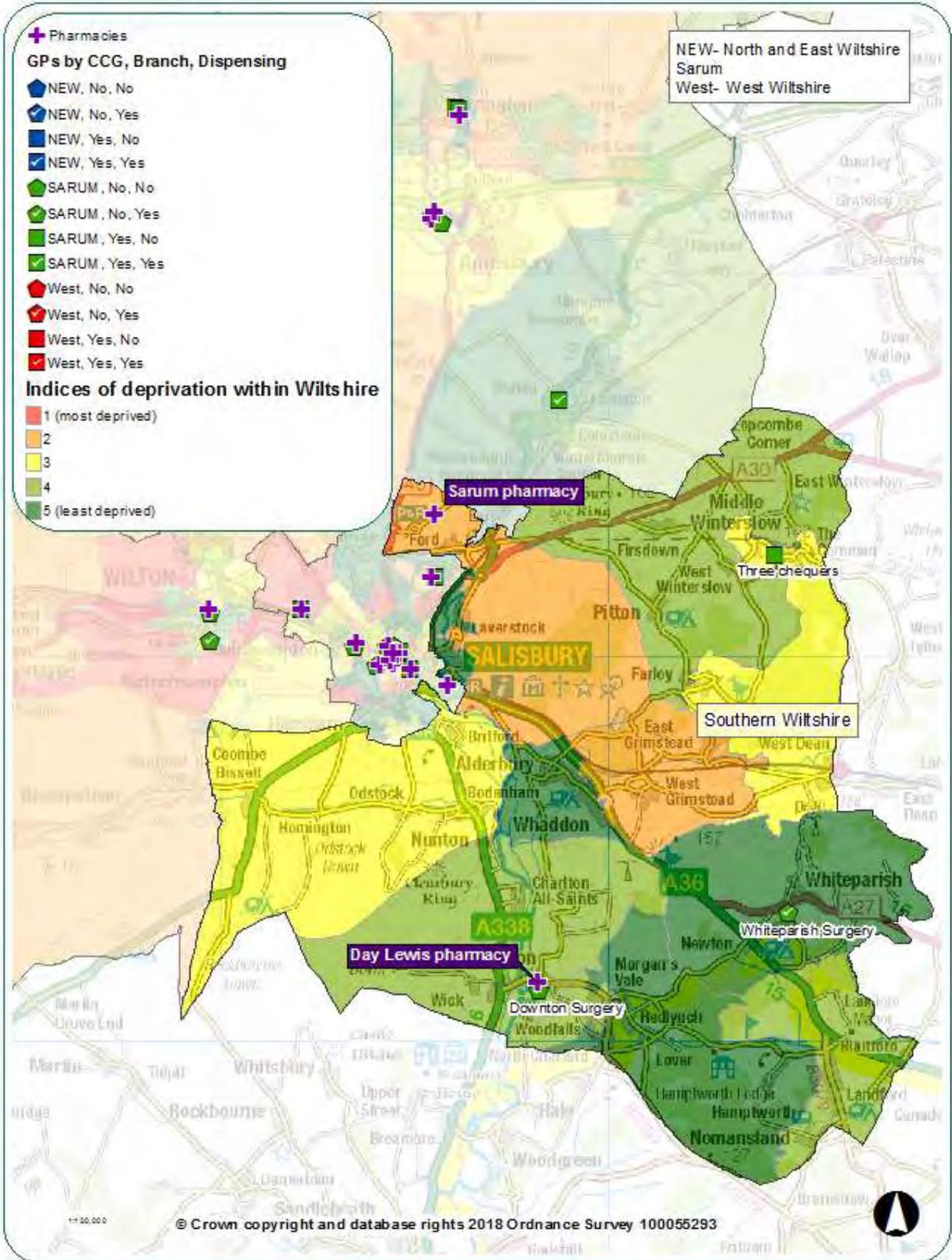
Drug misuse & alcohol	<ul style="list-style-type: none"> <li>• Six Community Pharmacies offer a needle/syringe exchange service (commissioned) and a supervised administration service (commissioned).</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• Three of the Community Pharmacies are commissioned to deliver the No Worries! Service. This provides testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 30 young people with the infection in 2016 which was 6.6% of those that tested compared to a Wiltshire average of 8.4%</li> <li>•</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Fourth highest smoking prevalence compared to Wiltshire average.</li> <li>• Five Community Pharmacies in the area are commissioned to deliver a Support to Stop Smoking Service.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• One of the Community Pharmacies in the area would be willing to provide the service if commissioned with training.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Salisbury - Amesbury, Wilton and Southern Wiltshire.</li> </ul>



<b>SOUTHERN WILTSHIRE COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 23, 156</li> <li>In relation to the other 19 community areas, Southern Wiltshire Community Area has 2nd lowest proportion of males in the 20-64 age group (47.7% of this age group are male)</li> </ul>
Number of LSOA which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>Southern Wiltshire has 13 LSOAs of which none are in England's 20% most deprived.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>None</li> </ul>
Number of Community Pharmacies	<p>Downton Pharmacy – Day Lewis 5 High Street Downton Salisbury SP5 3PG</p> <p>Distance-selling but also provide services to local patients Sarum Pharmacy Portway Centre Old Sarum Salisbury, SP4 6EB</p>
Number of GP surgeries	<ul style="list-style-type: none"> <li>Two main surgeries and one branch surgery</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>Two dispensing GPs</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>One Community Pharmacy does not offer a home delivery service (non-commissioned).</li> <li>Neither are commissioned to offer a Care home service.</li> <li>Open on Saturdays but not Sundays.</li> <li>No evening opening.</li> </ul>

<b>SPECIFIC DISEASES</b>	
Cardiovascular disease (CVD)	<ul style="list-style-type: none"> <li>• Significantly lower rate of CVD mortality compared with the Wiltshire average.</li> <li>• The Community Pharmacy is not commissioned to offer specific CHD or hypertension medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>
Diabetes	<ul style="list-style-type: none"> <li>• Close to County average for Diabetes hospital admissions rate ranking 7<sup>th</sup> lowest out of the 20 Community Areas.</li> <li>• The Community Pharmacy is not commissioned to offer Diabetes screening or specific Diabetes Type I or II medicines management.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• COPD hospital admissions rate ranking 3<sup>rd</sup> lowest out of the 20 Community Areas.</li> <li>• The Community Pharmacy is not commissioned to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Similar to the Wiltshire average for the Asthma hospital admissions rate and ranks 12<sup>th</sup> highest out of the 20 areas.</li> <li>• The community pharmacy in the area is not currently commissioned to offer specific Asthma medicines management.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• The Community Pharmacy offers a needle/syringe exchange service (commissioned), and supervised administration (commissioned)</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• No Community Pharmacy is commissioned to provide the No Worries! Service, which includes providing testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 13 young people with the infection in 2016 which was 7.8% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Second lowest estimated percentage of smokers (1.7%) out of all the Community Areas.</li> <li>• The Community Pharmacy is commissioned to offer a Support to Stop Smoking Service.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• The Community Pharmacy is not commissioned to offer an obesity management service.</li> </ul>

<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"><li>• The following Community Areas in Wiltshire border Southern Wiltshire - Wilton, Salisbury and Amesbury. There are also pharmacies in Hampshire which are accessible from Southern Wiltshire.</li></ul>

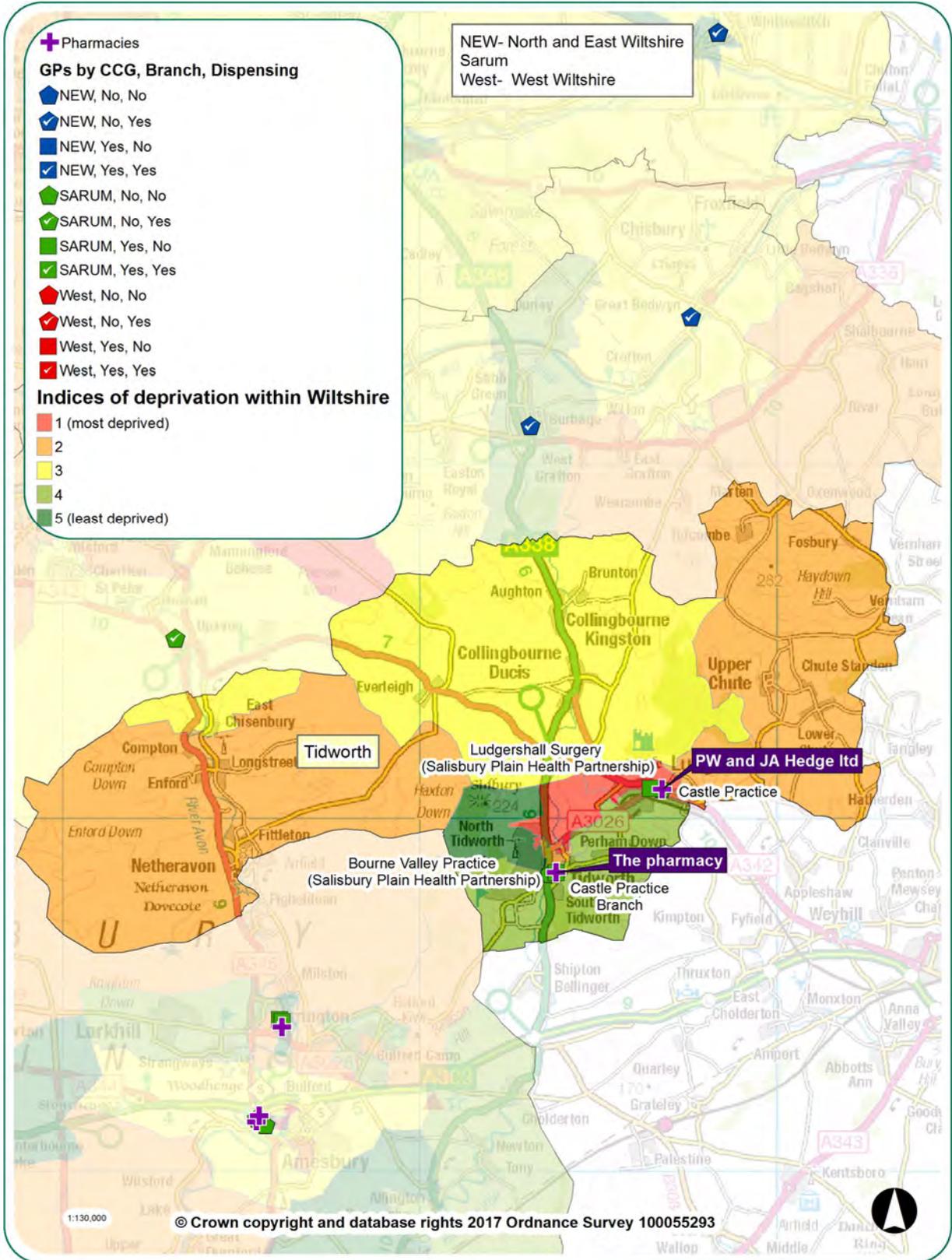


<b>TIDWORTH COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 21, 236</li> <li>Highest proportion of males in the 20-64 age group (59.5% of this age group are male). Also, highest proportion of males in 65+ bracket (48.7%) and 2nd highest proportion of males in u20s (53.0%)</li> </ul>
Deprivation	<ul style="list-style-type: none"> <li>Tidworth has 11 LSOAs of which none are in England's 20% most deprived.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>None</li> </ul>
Number of Community Pharmacies	<p>PW &amp; JA Hedge The Pharmacy Dummer Lane Tidworth SO9 7FH</p> <p>PW &amp; JA Hedge The Pharmacy Central Street Ludgershall SP11 9RA</p>
Number of GP surgeries	<ul style="list-style-type: none"> <li>Two main surgeries and two branch surgeries.</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>No dispensing GPs</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>No pharmacy provides a care home service but one willing if commissioned. None offer delivery.</li> <li>No evening opening (one is open until 7pm on weekdays)</li> <li>Both are open on Saturdays.</li> <li>One is open on Sundays.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease	<ul style="list-style-type: none"> <li>Similar to the Wiltshire average for CVD mortality. Lowest CA for CVD hospital admissions</li> <li>NHS Wiltshire does not commission either of the community pharmacies in the area to offer specific CHD or hypertension medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>

Diabetes	<ul style="list-style-type: none"> <li>• Close to the Wiltshire average for Diabetes hospital admissions rate and ranks 10th highest out of the 20 areas.</li> <li>• The Community Pharmacies in the area are not commissioned to offer specific Diabetes Type I or II medicines management but both would be willing to if commissioned.</li> <li>• Two would offer Diabetes screening (non-commissioned) if commissioned with training.</li> </ul>
Chronic Obstructive Pulmonary Disease	<ul style="list-style-type: none"> <li>• Similar to the Wiltshire average for COPD hospital admissions rate.</li> <li>• Community Pharmacies in the area are not commissioned to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Close to the the Wiltshire average for the Asthma hospital admissions rate and ranks 11th lowest out of the 20 areas.</li> <li>• Community Pharmacies in the area are not commissioned to offer specific Asthma medicines management but two would be willing to if commissioned with training.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• One Community Pharmacy offers a needle/syringe exchange (commissioned) and sharps disposal and a supervised administration service</li> <li>• Similar to the Wiltshire average of hospital inpatient admissions due to alcohol related causes.</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• Ludgershall &amp; Perham Down and Tidworth wards all have a higher than average teenage conception rate.</li> <li>• One of the Community Pharmacies in Tidworth is commissioned to deliver the No Worries! Service. This provides testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 29 young people with the infection in 2016 which was 9.2% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>

Smoking	<ul style="list-style-type: none"> <li>• Lower than the Wiltshire average for estimated smoking prevalence.</li> <li>• There are no community pharmacies in the area is commissioned to provide a stop smoking service</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• Neither of the Community Pharmacies in the area are commissioned to offer obesity management but one would be willing to if commissioned with training.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Tidworth - Pewsey and Amesbury. There are also community pharmacy services available in nearby Andover (Hampshire).</li> </ul>

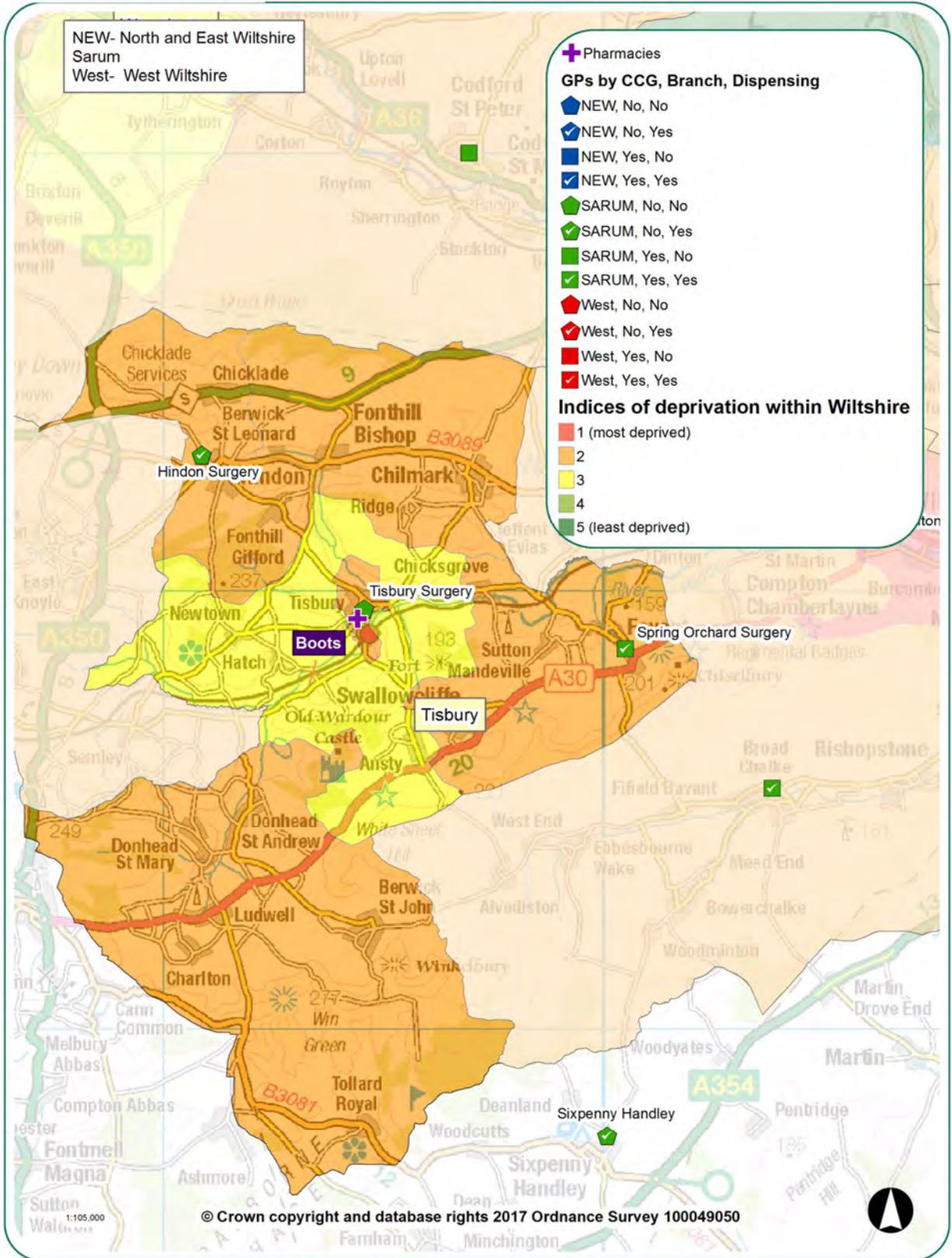
Tidworth Community Area  
Pharmacies and GP locations



<b>TISBURY COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 7,316</li> <li>Compared to the other 19 community areas, Tisbury Community Area has the lowest proportion of males in the 20-64 age group (47.3% of this age group are male)</li> </ul>
Number of LSOA which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>There are four LSOAs in the Tisbury Community Area of which there are no areas among the 20% in England with the highest percentage of households experiencing three or four types of deprivation.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>None</li> </ul>
Number of Community Pharmacies	Boots – Tisbury High Street Tisbury Salisbury SP3 6LD
Number of GP surgeries	<ul style="list-style-type: none"> <li>Two main surgeries and one branch</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>Two dispensing GP</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>The Community Pharmacy is open on Saturdays.</li> <li>Not open on Sundays.</li> <li>No evening opening.</li> <li>No care home services or home delivery</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease	<ul style="list-style-type: none"> <li>Higher than the Wiltshire average for the CVD Mortality.</li> <li>The Community Pharmacy is not commissioned to offer specific CHD or hypertension medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>

Diabetes	<ul style="list-style-type: none"> <li>• Low rate of Diabetes hospital admissions, ranking 15 out of the 20 Community Areas.</li> <li>• The Community Pharmacy in the area is not commissioned to offer Diabetes screening or specific Diabetes Type I or II medicines management and not willing to be commissioned.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• Low rate of COPD hospital admissions ranking 7<sup>th</sup> lowest out of the 20 Community Areas.</li> <li>• The Community Pharmacy in the area is not commissioned to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Fifth lowest rate of Asthma hospital admissions out of the 20 Community Areas.</li> <li>• The Community Pharmacy is not commissioned to offer specific Asthma medicines management and not willing to be commissioned.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• The Community Pharmacy is commissioned to provide supervised administration.</li> <li>• The Community Pharmacy is not commissioned to provide a needle/syringe exchange service or sharps disposal</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• Nadder and East Knoyle wards have a higher than average teenage conception rate.</li> <li>• No Community Pharmacy is commissioned to provide the No Worries! Service, which includes providing testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Second lowest in terms of smoking prevalence compared to the other Community Areas.</li> <li>• There is no current commissioned pharmacy offering a Support to Stop Smoking Service.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• The Community Pharmacy is not commissioned to offer obesity management currently but states that they would be willing to if commissioned.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Tisbury - Mere, Warminster and Wilton.</li> </ul>

Tisbury Community Area  
Pharmacies and GP locations

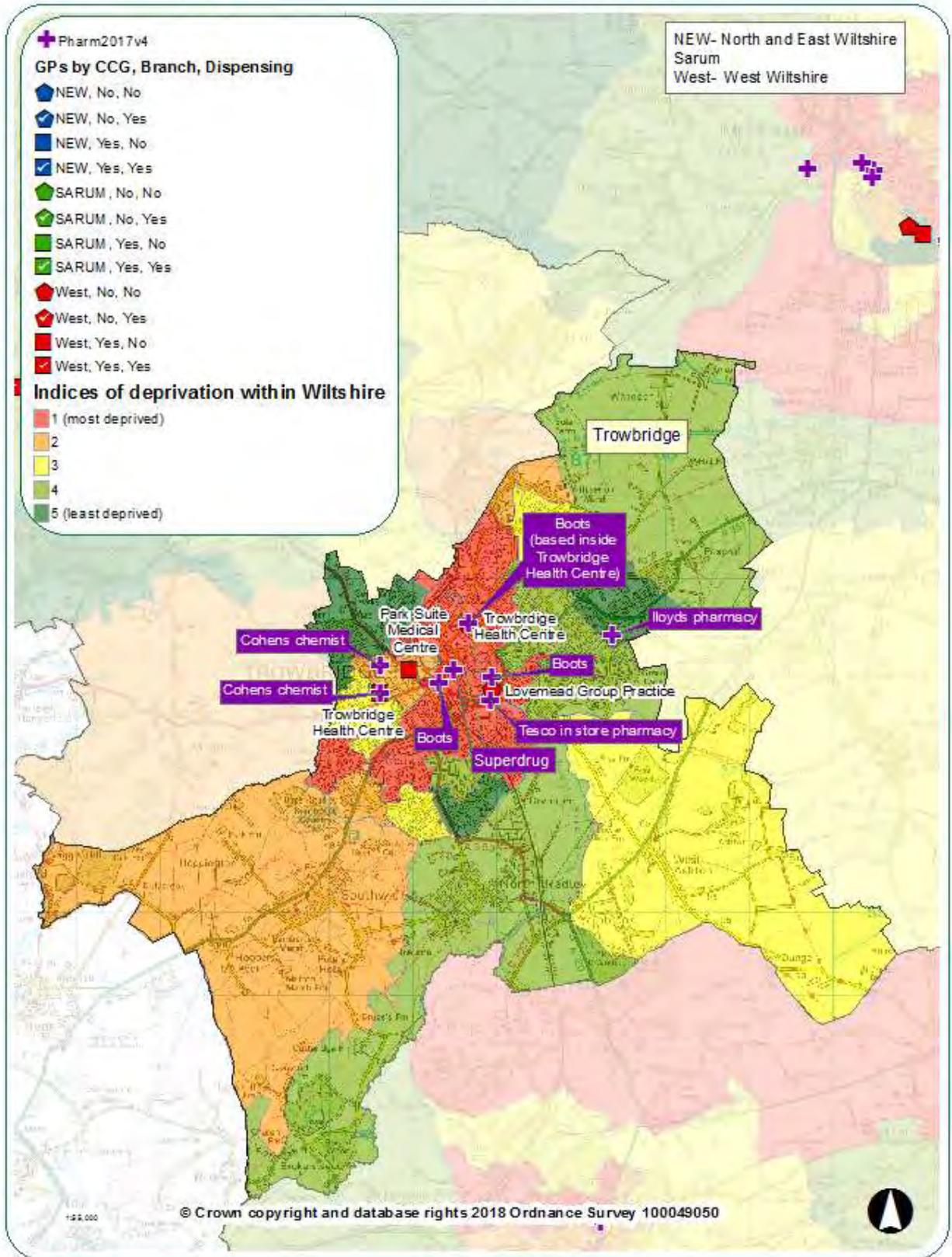


<b>TROWBRIDGE COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>• Total population is 44, 414</li> <li>• Compared to the other 19 community areas, 17.9% of its residents aged 65+</li> </ul>
Number of LSOA which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>• There are 22 LSOAs in the Trowbridge Community Area of which three are among the 20% in England with the highest percentage of households experiencing three or four measured types of deprivation.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>• One pharmacy closure (Lloyds Pharmacy, 33-34 Fore Street, Trowbridge).</li> <li>• Both Launder and Gamlin pharmacies are now owned by Cohen's</li> <li>• Boots at Adcroft service relocated to Trowbridge health centre</li> <li>• Cohens moved from 60A Bradford road to 68 Brook Street</li> </ul>

<p>Number of Community Pharmacies</p> <p>*denotes 100 hour pharmacy</p>	<p>Boots – Trowbridge Roundstone Surgery Polebarn Circus Trowbridge BA14 7EG</p> <p>Boots Unit G Local Centre Trowbridge Health Centre Trowbridge BA14 7GW</p> <p>Boots Trowbridge* The Shires Gateway 32-34 Bythesea Road Trowbridge BA14 8FZ</p> <p>Tesco Trowbridge* County Way Trowbridge BA14 7AQ</p> <p>Lauder and Gamlin Park Suite 68 Brook Street Trowbridge BA14 9AR</p> <p>Lauder and Gamlin 74 Wingfield Road Trowbridge BA14 9EN</p> <p>Lloyds Trowbridge</p> <p>Hacketts Place Hilperton</p> <p>Superdrug Trowbridge Unit 28 The Shires Trowbridge BA4 8AT</p>
<p>Number of GP surgeries</p>	<ul style="list-style-type: none"> <li>• Two main GP surgeries and two branches</li> <li>• Adcroft and Bradford Road practices merged to form Trowbridge Health Centre</li> </ul>
<p>Number of Dispensing GPs</p>	<ul style="list-style-type: none"> <li>• No dispensing GPs</li> </ul>
<p>Access to Community Pharmacies</p>	<ul style="list-style-type: none"> <li>• One Community Pharmacy in the area provide a Care Home Service. Two state that they would be willing and able to provide.</li> <li>• Five pharmacies provide home delivery.</li> <li>• One is open early mornings, from 6.30am Tuesday – Saturday.</li> <li>• Two are open late evenings</li> <li>• Eight are open on Saturdays.</li> <li>• Three are open on Sundays.</li> </ul>
<p><b>SPECIFIC DISEASES</b></p>	

Cardiovascular disease (CVD)	<ul style="list-style-type: none"> <li>• Higher than the Wiltshire average for CVD mortality.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific CHD or hypertension medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>
Diabetes	<ul style="list-style-type: none"> <li>• Trowbridge community area has the ranks 14<sup>th</sup> highest for diabetes related hospital admissions</li> <li>• Three pharmacies provide Diabetes screening (non-commissioned).</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Diabetes type I or II medicines management. Four were willing to provide this service if commissioned with training. One pharmacy provides a type 2 service.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• Close to the Wiltshire average for COPD hospital admissions rate and ranks 9<sup>th</sup> highest out of the 20 areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Close to the the Wiltshire average for the Asthma hospital admissions rate and ranks 9<sup>th</sup> highest out of the 20 areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Asthma medicines management. Four would be willing to be commissioned with.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• Five community pharmacies are commissioned to provide a needle/syringe exchange service.</li> <li>• Six are commissioned to provide a supervised administration service.</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• Trowbridge and Adcroft wards both have a higher than average teenage conception rate.</li> <li>• Two of the Community Pharmacies are commissioned to deliver the No Worries! Service. This provides testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 77 young people with the infection in 2016 which was 8.8% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>

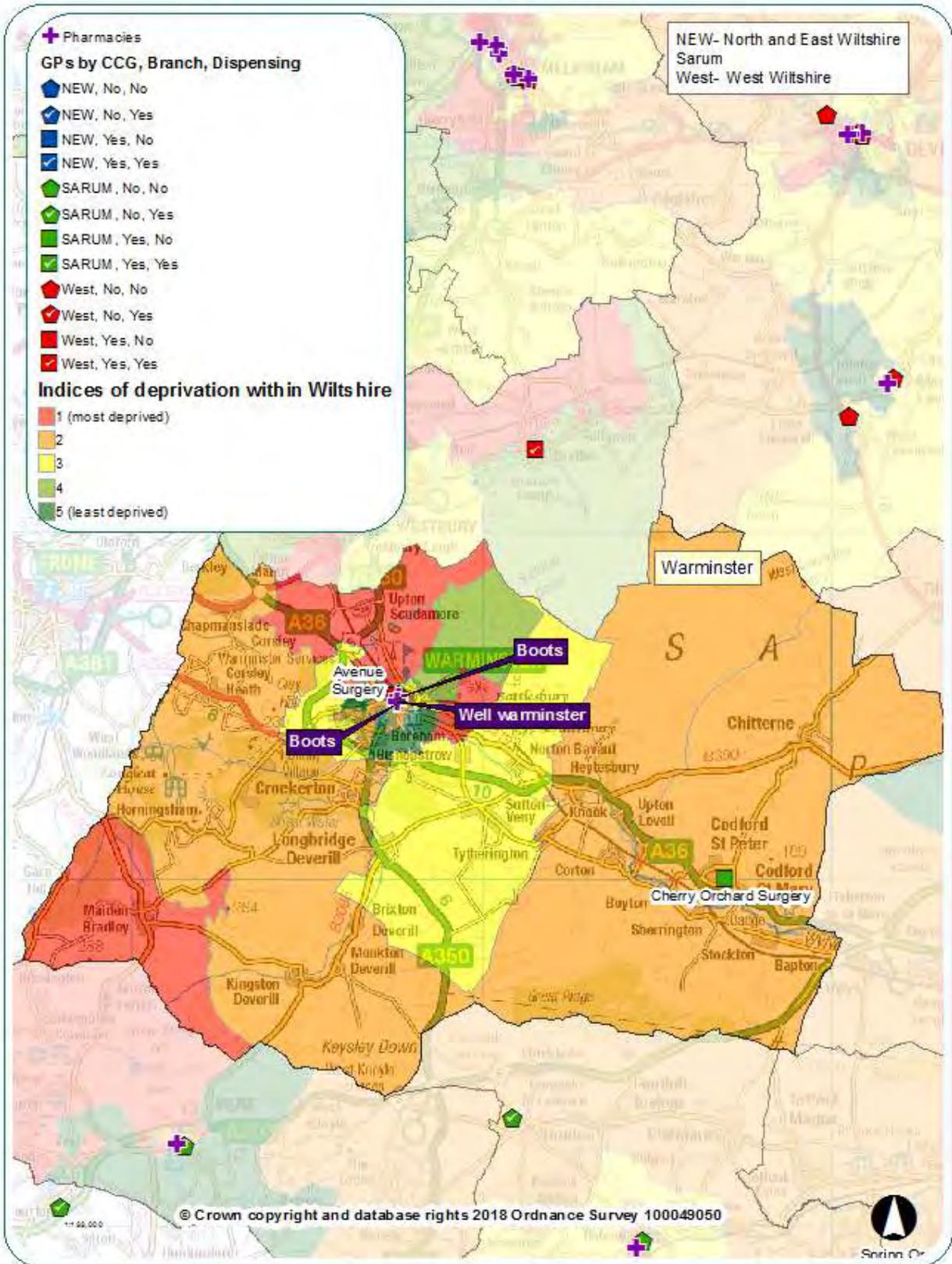
Smoking	<ul style="list-style-type: none"> <li>• Highest estimated smoking prevalence rate out of 20 Community Areas.</li> <li>• Seven Community Pharmacies are commissioned to provide a Support to Stop Smoking Service.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• No Community Pharmacy is commissioned to offer obesity management.</li> <li>• One stated that they would be willing to provide this service if commissioned with training.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Trowbridge - Bradford on Avon, Melksham and Westbury. There is also availability of community pharmacy across the border in Somerset.</li> </ul>



<b>WARMINSTER COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 24,752</li> <li>Compared to the other 19 community areas, Warminster Community Area has the sixth highest 65+ population.</li> </ul>
Number of LSOA which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>There are 18 LSOAs in the Warminster Community Area of which none are within the 20% in England with the highest percentage of households experiencing three or four types of deprivation.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>No changes</li> </ul>
Number of Community Pharmacies	<p>Boots Warminster 14-16 The Avenue Warminster BA12 9AA</p> <p>Boots Warminster 39 Market Place Warminster BA12 9AZ</p> <p>Well Pharmacy 10 Cornmarket Warminster BA12 9BX</p>
Number of GP surgeries	<ul style="list-style-type: none"> <li>One main surgery and one branch surgery</li> <li>Smallbrook practice ceased trading</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>No dispensing GPs</li> </ul>

Access to Community Pharmacies	<ul style="list-style-type: none"> <li>• None of the Community Pharmacies are commissioned to offer a home delivery service or Care home service; one offers a home delivery service.</li> <li>• None are open evenings.</li> <li>• Two are open on Saturdays.</li> <li>• One is open on Sundays.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease	<ul style="list-style-type: none"> <li>• Lower than the Wiltshire average for CVD mortality rate.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific CHD or hypertension medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>
Diabetes	<ul style="list-style-type: none"> <li>• Similar to the Wiltshire average for Diabetes hospital admissions rate, ranking 5<sup>th</sup> highest out of the 20 areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Diabetes screening or specific Diabetes Type I or II medicines management but one would be willing to if commissioned with training.</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• Similar to the Wiltshire average for the COPD hospital admissions ranking 6<sup>th</sup>.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Similar to the Wiltshire average for Asthma hospital admissions rate. Third lowest rate (ranking 17<sup>th</sup> out of 20 areas).</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Asthma medicines management but one would be willing to if commissioned.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• One of the Community Pharmacies offers a needle/syringe exchange service (commissioned).</li> <li>• Three offer supervised administration (commissioned).</li> <li>• Lower to the Wiltshire average for alcohol related hospital admission rate.</li> </ul>

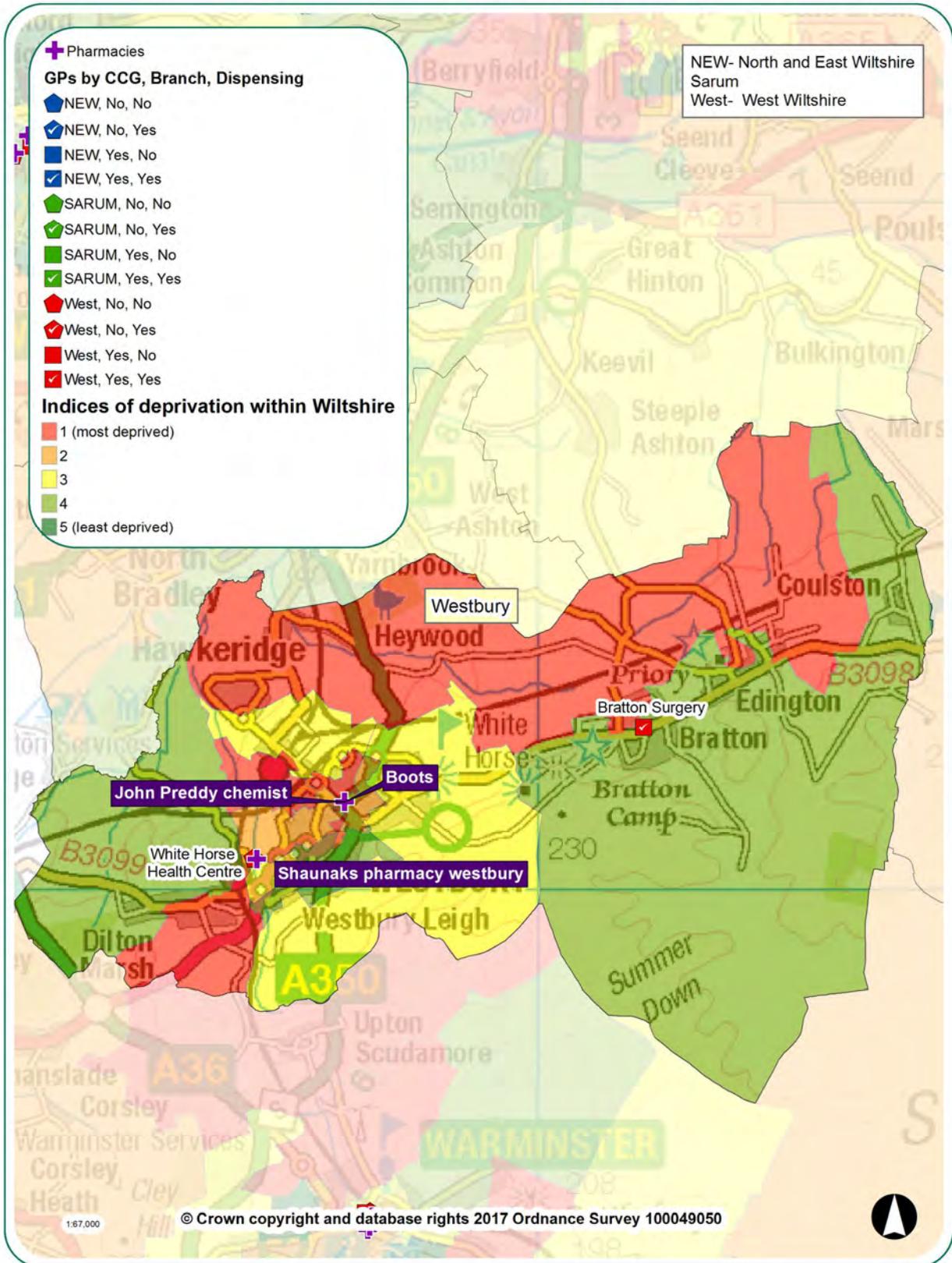
Sexual health	<ul style="list-style-type: none"> <li>• One of the Community Pharmacies is commissioned to deliver the No Worries! Service. This provides testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 32 young people with the infection in 2016 which was 9.3% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Estimated smoking prevalence is higher than the Wiltshire average (5<sup>th</sup> highest).</li> <li>• One is commissioned to offer a Support to Stop Smoking Service.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• No community pharmacy in the area is commissioned to offer obesity management but one state they would be willing to if commissioned with training.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Warminster - Westbury, Devizes, Amesbury, Tisbury and Mere. There is also availability of community pharmacy across the border in Somerset.</li> </ul>



<b>WESTBURY COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 20, 198</li> <li>Compared to the other 19 community areas, Westbury Community Area has the 5th lowest percentage of its total population over the age of 65 years.</li> </ul>
Number of LSOAs which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>There are 11 LSOAs in the Westbury Community Area of which one is among the top 20% in England with the highest percentage of households experiencing three or four types of deprivation as measured in the 2011 Census.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>Pharmacy in White Horse Medical Centre is now delivered by Shaunaks pharmacy</li> </ul>
Number of Community Pharmacies	<p>John Preddy &amp; Co 29-31 High Street Westbury BA13 3BN</p> <p>Shaunaks Pharmacy (formerly Octopus Healthcare) White Horse Health Centre Mane Way Westbury BA13 3FQ</p> <p>Boots Westbury 9-11 High Street Westbury BA13 3BN</p>
Number of GP surgeries	<ul style="list-style-type: none"> <li>One main surgery and one branch</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>Two dispensing GP</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>Two Community Pharmacies would offer a Care Home service with training.</li> <li>One offers a home delivery service.</li> <li>None is open late evenings.</li> <li>3 four are open on Saturdays.</li> <li>None is open on Sundays.</li> </ul>

<b>SPECIFIC DISEASES</b>	
Cardiovascular disease	<ul style="list-style-type: none"> <li>• Slightly higher than the Wiltshire average rate of CVD mortality.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific CHD or hypertension medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> </ul>
Diabetes	<ul style="list-style-type: none"> <li>• Similar to the Wiltshire average for Diabetes hospital admissions rate.</li> <li>• No Community Pharmacy offers Diabetes screening (non-commissioned) and the others state they would be willing to if commissioned.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Diabetes Type I or II medicines management but three already provides this service (non-commissioned) and two state they would be willing to if commissioned.</li> </ul>
Chronic Obstructive Pulmonary Disease	<ul style="list-style-type: none"> <li>• Similar to Wiltshire average for the COPD hospital admissions rate, ranking 11<sup>th</sup> highest out of the 20 community areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Similar to the Wiltshire average for the Asthma hospital admissions rate, ranking 7th highest out of the 20 areas.</li> <li>• Wiltshire does not commission any of the community pharmacies in the area to offer specific Asthma medicines management but one is providing and two would be willing to if commissioned.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• Two Community Pharmacies offer a needle/syringe exchange service (commissioned).</li> <li>• Three offer a supervised administration service (commissioned).</li> </ul>

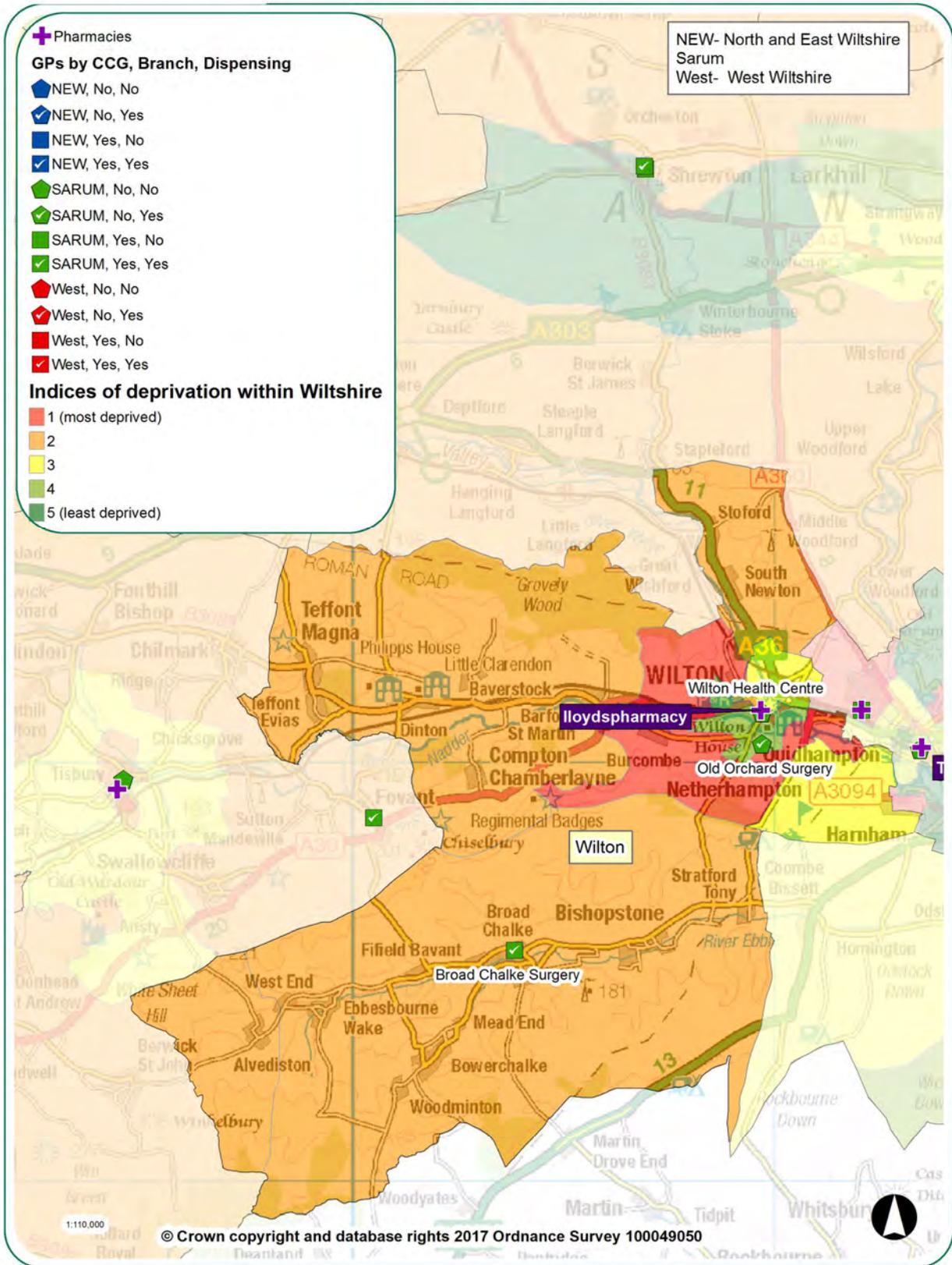
Sexual health	<ul style="list-style-type: none"> <li>• One of the Community Pharmacies is commissioned to deliver the No Worries! Service. This provides testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening programme diagnosed 25 young people with the infection in 2016 which was 8.2% of those that tested compared to a Wiltshire average of 8.4%</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Estimates show that the percentage of people in Westbury that smoke is higher than the Wiltshire average and ranks Westbury 2<sup>nd</sup> highest out of the 20 Community Areas.</li> <li>• Two of the Community Pharmacies are commissioned to offer a Support to Stop Smoking Service and the other one states that they would not be willing to if commissioned.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• None of the Community Pharmacies in the area are commissioned to offer obesity management but one stated that they would provide the service if commissioned with training.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Westbury - Trowbridge, Melksham, Devizes and Warminster.</li> </ul>



<b>WILTON COMMUNITY AREA</b>	
<b>POPULATION</b>	
Demography	<ul style="list-style-type: none"> <li>Total population is 9,050</li> <li>Compared to the other 19 community areas, Wilton Community Area has the 2nd lowest proportion of males in the u20 age group (49.0% of this age group are male)</li> </ul>
Number of LSOA which are within 20% most deprived in England	<ul style="list-style-type: none"> <li>Wilton Community Area has five LSOAs, of which none are amongst the 20% in England with the highest percentage of households experiencing three or four types of deprivation.</li> </ul>
<b>SERVICE PROVISION</b>	
Change in Community Pharmacies since 2015 PNA	<ul style="list-style-type: none"> <li>None</li> </ul>
Number of Community Pharmacies	Lloyds Wilton 3 North Street Wilton Salisbury SP2 0HA
Number of GP surgeries	<ul style="list-style-type: none"> <li>Two main surgeries and one branch</li> </ul>
Number of Dispensing GPs	<ul style="list-style-type: none"> <li>Three dispensing GPs</li> </ul>
Access to Community Pharmacies	<ul style="list-style-type: none"> <li>The Community Pharmacy offers a home delivery service (non-commissioned)</li> <li>They are not commissioned to not offer a Care home service but state they would be willing to if commissioned.</li> <li>Open Saturdays but not Sundays.</li> <li>No evening opening.</li> </ul>
<b>SPECIFIC DISEASES</b>	
Cardiovascular disease (CVD)	<ul style="list-style-type: none"> <li>Slightly higher than the Wiltshire average rate for CVD mortality.</li> <li>Wiltshire does not commission the community pharmacy in the area to offer specific CHD medicines management or Vascular Risk Assessment Service (NHS Health Check).</li> <li>They offer a specific hypertension medicine management service (non-commissioned).</li> </ul>

Diabetes	<ul style="list-style-type: none"> <li>• Similar to the Wiltshire average for Diabetes hospital admissions rate, ranking 7th highest out of the 20 areas.</li> <li>• The Community Pharmacy offers Diabetes screening and specific Diabetes Type II medicines management (non-commissioned).</li> </ul>
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> <li>• Highest Community Area rate for COPD hospital admissions.</li> <li>• Wiltshire does not commission the community pharmacy to offer specific COPD medicines management.</li> </ul>
Asthma	<ul style="list-style-type: none"> <li>• Higher than the Wiltshire average for Asthma hospital admissions rate, ranking 2<sup>nd</sup> lowest highest out of the 20 areas.</li> <li>• The Community Pharmacy is not commissioned to offer specific Asthma medicines management.</li> </ul>
<b>LIFESTYLE FACTORS AND AVAILABLE SERVICES</b>	
Drug misuse & Alcohol	<ul style="list-style-type: none"> <li>• The Community Pharmacy is not commissioned to offer a needle/syringe exchange service</li> <li>• They are commissioned to provide a supervised administration service.</li> </ul>
Sexual health	<ul style="list-style-type: none"> <li>• No Community Pharmacy is commissioned to provide the No Worries! Service, which includes providing testing for Chlamydia and treatment for those who test positive, emergency hormonal contraception, pregnancy testing and free condoms.</li> <li>• The community based chlamydia screening</li> </ul>
Smoking	<ul style="list-style-type: none"> <li>• Lower than the Wiltshire average for smoking prevalence, rank at 10<sup>th</sup> position.</li> <li>• The Community Pharmacy is not commissioned to offer a Support to Stop Smoking Service.</li> </ul>
Obesity	<ul style="list-style-type: none"> <li>• The Community Pharmacy in the area is not commissioned to offer obesity management currently.</li> </ul>
<b>BORDERING AREAS</b>	
	<ul style="list-style-type: none"> <li>• The following Community Areas in Wiltshire border Wilton - Southern Wiltshire, Salisbury, Amesbury and Tisbury.</li> </ul>

Wilton Community Area  
Pharmacies and GP locations



## 11 GLOSSARY

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100 hour service	Pharmacy open for 100 hours a week over 7 days
Advanced Pharmacy Service	Can be provided by contractors once accreditation requirements are met
AUR	Appliance Use Review
BME	Black and Minority Ethnic
Community Area	Wiltshire Council has twenty community areas
COPD	Chronic Obstructive Pulmonary Disease
CVD	Cardiovascular Disease
DACS	Dispensing Appliance Contractors
DH	Department of Health
Dispensing Group Practice	GPs who have been approved to dispense medicines to specific patients on their lists
EHC	Emergency Hormonal Contraception
Enhanced Pharmacy Service	Commissioned by the PCT in response to the needs of Wiltshire population
ESPLPS	Essential Small Pharmacy Local Pharmaceutical Service
Essential Services	Provided by all pharmacy contractors
GP	General Practice
IMD	Indices of Multiple Deprivation
JSNA	Joint Strategic Needs Assessment
LD	Learning Disabilities
LLTI	Limiting Long Term Illness
LMC	Local Medical Committee
LPC	Local Pharmaceutical Committee
LPSs	Local Pharmacy Service Contracts
LSOA	Lower LSOA

LTC	Long Term Condition
MDS	Monitored Dosage System
MUR	Medicines Use Review
NCMP	National Child Measurement Programme
NHS	National Health Service
ONS	Office for National Statistics
PCT	Primary Care Trust
PNA	Pharmaceutical Needs Assessment
PSSG	Pharmaceutical Services Strategy Group
SAC	Stoma Appliance Customisation
SHA	Strategic Health Authority
SOA	LSOAs

## **12. List of dispensing practices (practices & branches)**

<b>Practice Name</b>	<b>Branch Surgery</b>	<b>Address 1</b>	<b>Address 2</b>	<b>Town</b>
Avon Valley Practice	No	Fairfield	Upavon	Pewsey
Bradford on Avon & Melksham Partnership	No	Health Centre	Station Approach	Bradford on Avon
Bratton Surgery	Yes	The Tynings	Bratton	Westbury
Burbage Surgery	No	9 The Sprays	Burbage	Marlborough
Cricklade Surgery	Yes	113 High Street	Cricklade	Swindon
Cross Plain Surgery (Salisbury Plain Health Partnership)	Yes	84 Bulford Road	Durrington	Salisbury
Downton Surgery *	No	Moot Lane	Downton	Salisbury
Three Chequers	No	72 Endless Street		Salisbury
Hindon Surgery	No	The Surgery	Hindon	Salisbury
Jubilee Field Surgery	No	Yatton Keynell		Chippenham
Marlborough Medical Practice	No	George Lane		Marlborough
Mere Surgery *	No	Dark Lane	Mere	Warminster
Old School House Surgery	No	Church Street	Great Bedwyn	Marlborough
Old Orchard Surgery	No	South Street	Wilton	Salisbury
Patford House Surgery	No	8A Patford Street		Calne
Porton Surgery	Yes	32 Winterslow Road	Porton	Salisbury
Ramsbury Surgery	No	Whittonditch Road	Ramsbury	Marlborough
Silton Surgery	No	Gillingham Road	Silton	Gillingham
Spring Orchard Surgery	Yes	High Street	Fovant	Salisbury
Three Chequers	No	82 St Ann Street		Salisbury
Sutton Benger Surgery	Yes	Chestnut Road	Sutton Benger	Chippenham
The Surgery	Yes	Ashton Keynes Village Hall	Ashton Keynes	Swindon
Till Orchard Surgery	Yes	High Street	Shrewton	Salisbury
Tolsey Surgery	No	High Street	Sherston	Malmesbury
Wanborough Surgery	Yes	3-5 Ham Road	Wanborough	Swindon
White Horse Health Centre	No	Mane Way	Leigh Park	Westbury
Whiteparish Surgery *	No	Common Road	Whiteparish	Salisbury
Wilton Health Centre	No	Market Square	Wilton	Salisbury
Winsley Surgery	Yes	73A Tynning Road	Winsley	Bradford on Avon
Sixpenny Handley	No	Dean Lane	Sixpenny Handley	Salisbury
Broad Chalke Surgery	Yes	Doves Meadow	Broadchalke	Salisbury